# LAKE COMMUNITY ACTION AGENCY, INC.



# INNOVATION IN OUR COMMUNITY... Moving Toward New Horizons

# 2013 Annual Report

Friday, November 1, 2013 Eustis, Florida

# LAKE COMMUNITY ACTION AGENCY, INC. BOARD OF DIRECTORS 2013



James Lowe



Nicie A. Parks



Deborah Harris



Deirdre Lewis



Nick Girone

Theresa Elliott



Dorothy F. Everett







Weatherization Works in Florida



Louis Ward

Willie Montgomery

Dottie Keedy



John Christian



**Robert Ragin** 



Peter Harrison



Linda Bob



**Evelyn Black** 



#### LAKE COMMUNITY ACTION AGENCY, INC. ANNUAL BOARD MEETING AGENDA NOVEMBER 1, 2013 / 6:30pm

#### Prelude Music...Sallietta Bedford & Gloria Boone

### PRESIDING: MS. DOROTHY EVERETT, PRESIDENT

INVOCATION	<b>REV. HARRY HARRIS</b> Poe's Memorial Baptist Church, Eustis
PLEDGE OF ALLEGIANCE	EUSTIS HEAD START
SOLO	MIRIAM BENTON
WELCOME	<b>MS. DOROTHY EVERETT</b> LCAA Board of Directors President
GREETINGS	<b>MAYOR KRESS MUENZMAY</b> City of Eustis
ROLL CALL	<b>MS. DEBORAH HARRIS</b> LCAA Board of Directors, Secretary
ROLL CALL OF NOMINEES	<b>MS. DEBORAH HARRIS</b> LCAA Board of Directors, Secretary
ACCEPTANCE OF NEW BOARD MEMBERS	MS. DOROTHY EVERETT
BLESSING OF FOOD	<b>MR. ROBERT RAGIN</b> LCAA Board of Directors
• COSO • DINNER	R IS SERVED • COCO •
• COSS • DINNER MUSICAL SELECTIONS	R IS SERVED • • • • • • • • • • • • • • • • • • •
MUSICAL SELECTIONS	SALLIETTA BEDFORD & GLORIA BOONE MARSHA BELCHER, TOMYKA SAYLES
MUSICAL SELECTIONS SUCCESS STORIES	SALLIETTA BEDFORD & GLORIA BOONE MARSHA BELCHER, TOMYKA SAYLES CASSANDRA BROWN, LEAH HUNTER
MUSICAL SELECTIONS SUCCESS STORIES SOLO	SALLIETTA BEDFORD & GLORIA BOONE MARSHA BELCHER, TOMYKA SAYLES CASSANDRA BROWN, LEAH HUNTER MIRIAM BENTON
MUSICAL SELECTIONS SUCCESS STORIES SOLO INTRODUCTION OF SPEAKER	SALLIETTA BEDFORD & GLORIA BOONE MARSHA BELCHER, TOMYKA SAYLES CASSANDRA BROWN, LEAH HUNTER MIRIAM BENTON MR. REGINALD McGILL KATHLEEN "KAT" BUTLER-GORDON
MUSICAL SELECTIONS SUCCESS STORIES SOLO INTRODUCTION OF SPEAKER GUEST SPEAKER	SALLIETTA BEDFORD & GLORIA BOONE MARSHA BELCHER, TOMYKA SAYLES CASSANDRA BROWN, LEAH HUNTER MIRIAM BENTON MR. REGINALD McGILL KATHLEEN "KAT" BUTLER-GORDON Orange County School Board Member MR. JAMES LOWE

# 2012-2013 Annual Report

Lake Community Action Agency, Inc. is a private non-profit corporation. The aim of LCAA is to stimulate a better focusing of all available local, state, private, and federal resources upon the goal of enabling low-income families, senior citizens, and other individuals in rural and urban areas, to obtain the skills, knowledge, and motivation and secure the opportunities needed for them to become self-reliant.

#### LAKE COMMUNITY ACTION AGENCY, INC. STATEMENT OF VALUES

LCAA values good moral character

LCAA values fiscal accountability

LCAA values professionalism

LCAA values quality service delivery

LCAA values good work ethics

LCAA values program accountability

LCAA values strong partnerships

LCAA values honesty and integrity

# AGENCY MISSION STATEMENT

Promote self-reliance by reducing and eliminating barriers that contribute to the instances of poverty through a variety of programs to improve the standards of living.

# LCAA VISION STATEMENT

Lake Community Action Agency strives to become the premier agency in building partnerships that provide professional services to children and families.

### LAKE COMMUNITY ACTION AGENCY, INC. BOARD OF DIRECTORS 2013

#### **OFFICERS**

#### CHAIRPERSON

**Dorothy Everett** Leesburg Target Area Low-Income Sector

#### SECRETARY

**Deborah Harris** Head Start/Early Head Start Policy Council Private Sector

#### VICE CHAIRPERSON

John Christian Leesburg City Commission Public Sector

#### TREASURER

Nicie Allen Parks Eustis Target Area Low-Income Sector

#### PARLIAMENTARIAN

**Louis C. Ward** West Leesburg Community Development Corporation Private Sector

#### **MEMBERS**

#### Nick Girone

Mount Dora City Council Public Sector

#### Willie Montgomery

South Lake Target Area Low-Income Sector

#### **Robert Ragin**

Southside Umatilla Area Low-Income Sector

#### Peter Harrison

City of Tavares Public Sector

#### Theresa Elliot

Goodwill Industries of Central Florida Private Sector **Evelyn Black** Okahumpka Target Area Low Income Sector

> **Linda Bob** City of Eustis Public Sector

**Jill Baird** LifeStream Behavioral Center Private Sector

> Dottie Keedy Lake County Board of Commissioners Public Sector

> > Deidre Lewis NAACP Private Sector

#### LAKE COMMUNITY ACTION AGENCY, INC. BOARD CHAIRPERSONS

#### 1966 -2013

REV. PHILLIP DUNFORD MR. THOMAS H. POOLE, SR. MR. S.T.E. PICKNEY MR. WILLIAM PLUMMER MR. SAMUEL GASKIN MR. JACK HARGROVE MR. LESTER COLE REV. EUGENE RUTLAND MR. TURNER MS. BESS JONES MR. JERRSON RAY MS. MARGARET WARD MR. DIGHTON ORVIS MR. GUY WHITE MS. GWEN MANNING MS. DOROTHY EVERETT (CURRENT)

#### **EXECUTIVE DIRECTORS OF LAKE COMMUNITY ACTION AGENCY, INC.**

#### 1966 - 2013

FREEMAN W. HINSON, SR. (1966 – 1973)

JAMES H. LOWE (1973 – PRESENT)

#### HEAD START DIRECTORS OF LAKE COMMUNITY ACTION AGENCY, INC.

#### 1967 - 2013

MS. CYNTHIA SHUMACHER – SUMMER HEAD START

MS. RUBY RUSSELL – SUMMER HEAD START

MS. HAZEL LEEKS – HEAD START

MS. DOROTHY MCGRIFF – HEAD START

MR. CLAUDE MCGEE - HEAD START

MS. MARIAN MITCHELL – HEAD START / EARLY HEAD START

MS. PORCHA R. GREEN - HEAD START / EARLY HEAD START (CURRENT)



## "INNOVATION IN OUR COMMUNITY... MOVING TOWARD NEW HORIZONS"

We have experienced another great year of progress and success, because of dedicated leadership and partnerships, working together and keeping the entire agency responsive and innovative.

Our three-year Strategic Plan was the most important blue print, as well as our needs assessment in all areas/departments of the agency. This help to identify new opportunities, generate fresh ideas, and develop innovative plans that benefit families and the community at large.

It is the policy of LCAA to provide workshops, in-depth training and career development for all employees and volunteers. Attendees are trained in networking and collaboration in the community, improving the use of technology by upgrading innovative services as needed to families, increase community partnership, and conduct innovative activities to increase public awareness.

Our Head Start/Early Head Start Department is working great. We have a great partnership with Lake-Sumter State College, which works with the teachers in helping to obtain an associate degree, and Florida State University who accepts our teachers into their four year program. For those teachers interested in early childhood education we have a partnership with Lake Technical School, where they can obtain a childhood development associate certification.

The Community Services Block Grant (CSBG) Department continues to help provide assistance in many areas of our low-income sector. This department help find employment as well as provide employability skills training for clients who are affected by the economy. They also continue to have successful Summer Food Service Program that provides breakfast, lunch and snacks for children at various sites in Lake and Sumter counties.

The Energy Department continues to make great strides as they experience success in the communities throughout Lake County. The focus is on helping to reduce the energy burden of low-income households, by improving energy efficiency of homes. This also helps to create methods and/or innovative trainings that provide jobs to help stimulate our local economy.

On behalf of myself, and the entire Board of Directors, I say "Thanks" to all of our partners and families, you are The Greatest." It was your help and services that kept the closely knitted fabric of this Agency Moving toward New Horizons into the 21st Century.

Again, I applaud and sincerely thank everyone that helped to make LCAA an Agency Moving Forward to New Horizons.

God Bless Us All,

Sorethy F. Everett

Dorothy Floyd Everett, Board President – 2007 - 2013



# MESSAGE FROM THE EXECUTIVE DIRECTOR 2013

#### "HELPING PEOPLE, CHANGING LIVES" "INNOVATION IN OUR COMMUNITY... MOVING TOWARD NEW HORIZONS"

A change is going to come-But the power of change-Is within each of us.

Another successful year has passed in spite of the many challenges that we have faced as a community action agency in these difficult times for all of America and its citizens.

We have come this evening to share these accomplishments with the community of Lake County on this 47th Annual Meeting of the Board of Directors of the Lake Community Action Agency.

As I have the opportunity to Welcome You to this great occasion for the past 40 years as the Chief Executive Officer, it is with great humility, pride and gratitude that I do so this evening. We are at a time for community action as well as all other agencies, organizations, businesses and government to began to talk and think about new ways, new ideas and innovative ways of accomplishing better and greater things to serve and offer the "people" who look for the different entities to provide the various and different services to make this America a better place for "All" of the people.

If we as an agency are to survive as a viable agency in the future, then we must focus on the theme that we have chosen for this Annual Meeting tonight – "INNOVATION IN OUR COMMUNITY....MOVING TOWARD NEW HORIZONS." We must continue to build upon and develop more partnerships that are committed to working together with unity, creativity, and a shared vision. These are attributes that will sustain us as a community action agency and as a local community as we perform the important work we do. Success during these tough times

Of expanded needs and limited resources can only be achieved through unity, collaboration among our community partners, staff and board.

We must not be afraid to think out of the box. It is only through creativity in our thinking and in our ways of doing business that we arrive at new and innovated strategies for meeting the challenges we face in the present and prepare ourselves to be ready for changes that inevitably will occur in the future, and of course, it is a shared vision that under guards well seasoned goals and objectives that result into best practices and produce the positive outcomes we believe that are worthwhile in reducing poverty in Lake County.

We must fully connect and become more engaged as a board, staff, concerned community partners, to include the families we serve and all the sectors of the county of Lake.

This task is not going to be easy for we are being challenged by our federal and state funding sources to do more with less. So this will take us back to our earlier days of community action...mobilizing all available local resources in a time when they appear to be few. So tonight, this challenge is for all of Lake County to come together with opened minds and make it all happen.

In spite of the recent sequestration which reduced some of our funding, we have been able to make adjustments to assure that the needed programs and services have been maintained at a level of quality for the children and families. We have reflected this in our summary of accomplishments for the program year period October 2012 – September 2013. We are committed to continue providing quality services to the children and families in spite of the threats today of decreased funding and other possible changes in the way the federal and state governments operate and make continuous changes.

I would not be able to report these accomplishments without the support and commitment of our governing board, policy council, staff and community partners. Will you join me in saluting and expressing sincere gratitude to each of them in their respective places.

Also, my gratitude goes to the corporate sponsors, table sponsors and others who continue to support the agency, and particularly this annual affair. Again, my public thanks to Barry Myers, Regional Major Accounts Manager, and Toshiba Business Solutions for naming the two awards in my honor last year.

It is people like all of the above listed people and groups that help make community action work.

Next year (2014) we will celebrate 50 years of The Economic Opportunity Act and the programs of the Great Society Era which include Community Action.

Those of us who have been involved and are still involved in this great movement are excited by this great achievement and hope you will join the nation in this celebration and for some, we ask you to re-commit yourselves, and others we need you to commit yourselves to Helping people, Changing lives, Helping others to become self-sufficient in Lake County and all areas of this Great Country.

"Together we will stand strong; Divided we shall "Fall" Together."

God bless LCAA, and each of you,

Jameforme

Executive Director -44 years of Commitment



Kathleen "KAT" Butler-Gordon Orange County School Board Member District 5

A former South Carolina and Orange County Florida educator, Mrs. Kathleen "KAT" Butler-Gordon was elected to the school board in November 2000. She has been a resident of Orange County since 1968 and served as librarian at Bonds-Wilson High School in 1967. She was also a librarian and counselor in Orange County for 25 years and became "Teacher of the Year" in several schools in which she served. She later became Orange County's First Teacher of the Month. She has served as Adjunct Professor at the University of Central Florida and Valencia Community College. She was promoted to Regional Vice President in a top financial company and worked full-time in the business world for six years as a licensed mortgage broker, life insurance agent and a registered securities representative.

As a school board member, Mrs. Gordon has chaired the Master Calendar Committee and the Superintendent's Evaluation Committee, which designed the current template for the evaluation of the superintendent. Currently, this instrument is being used throughout the NSBA Southern Region.

Mrs. Gordon has traveled throughout the world assisting librarians in Germany, Paris, France, South Africa, & Amsterdam, Holland. She has worked with schools in the Bahamas & Hawaii. In 2005, she earned Board Member Certification from the Florida School Boards Association (FSBA) and also served on FSBA's Board of Directors. Mrs. Gordon is currently a member of the board of directors of the National School Boards Association Black Caucus, Southern Region Director for African Americans School Board Members and is also the chairman of the nominating committee for the NSBA Black Caucus.

In 2006, she received the Junior Achievement's Educator of the Year Award. In addition, she received the Humanitarian Award at the 2006 Annual Scholarships and Volunteers Awards Dinner sponsored by Orange County Mayor Richard T. Crotty and the Board of County Commissioners for services on the Head Start Policy Council and Community Action Board. She was selected Elementary Counselor of the Year for Orange County and the State of Florida.

Mrs. Gordon was named the 2007 Teacher of the Year for the New Beginnings Education Center in Osceola County. She also received the Distinguished Dove Award for being selected Osceola County's Vocational Teacher of the Year and was selected Denn John MS Minority Educator of the Year and later became Osceola County's Ida S. Baker Minority Educator of the Year. Mrs. Gordon has been awarded by her church, Saint Mark A.M.E., for her civic and social involvement in her community. In October 2007, the College of Education at the University of Central Florida named Mrs. Gordon as one of its "Alumni of the Decades" as part of its 40th anniversary celebration.

In February 2008, Mrs. Gordon received an award from the Osceola Classroom Teachers Association for her dedication and service to cultural diversity within Osceola District Schools. Mrs. Gordon has served on the Governor of Florida State Dropout Task Force. On February 26, 2009, in the name of the President of the United States of America, she was appointed as a member of the Selective Service System Local Board in the State of Florida serving Region II.

On May 16, 2009, Mrs. Gordon was honored with the General Daniel "Chappie" James, Jr. Four Star Major Award for community service. The award was presented by the Central Florida Chapter of the Tuskegee Airman, Inc. and Congressional District 3.

Mrs. Gordon received her bachelor's degree in library science from South Carolina State University, her master's degree in guidance and counseling, and her certification in administration and supervision from the University of Central Florida. She received certification in library science and counseling from Florida State University and Duquesne University. She is currently pursuing her Doctor of Philosophy in Education with a Specialization in Organizational Leadership.

Mrs. Gordon is the widow of the late Reverend James D. Gordon, Jr., and the mother of three JHS graduates. She retired in 1990 from Orange County, later to return to teaching in 1996 winning the Disney's Teacherrific Top Program Award and serving in 2001 and 2003 on the Judges Committee. She is presently an award winning teacher in Osceola County.

District 5 Goals: Student Achievement, Parental Involvement and Great School Facilities



RICK SCOTT GOVERNOR

November 1, 2013

Dear Friends:

It is a pleasure to welcome you to the annual meeting of the Lake Community Action Agency's Board of Directors at the Eustis Community Building in Eustis, Florida.

Established to eradicate poverty, develop economic opportunities, and assist the disadvantaged in obtaining the skills necessary for them to become self-sufficient, Lake Community Action Agency strives to become the premier agency in building partnerships that provide professional services to children and families. Thank you for make a difference in the lives of others. Your dedication and commitment serve as an inspiration to all of us.

Best wishes for success as you continue to serve your communities.

Sincerely, **Rick Scott** Governor

Lake Community Action Agency, Inc.



# United States Senate

WASHINGTON, DC 20510-0905

BILL NELSON FLORIDA

November 1, 2013

Ms. Dorothy F. Everett Board Chairperson Lake Community Action Agency, Inc. 501 North Bay Street Eustis, Florida 32726

Dear Ms. Everett:

I would like to take this opportunity to express my gratitude for another year of service to the Lake Community Action Agency's Board of Directors.

Thank you and your Board of Directors for all the hard work and dedication to improving the standards of living of the community in Central Florida. Your contribution serves as an important part in making a positive difference in the lives of those who you serve.

Bill Nelson



#### THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES: Appropriations Subcommittee on General Government, *Chair* Children, Families, and Elder Affairs, *Vice Chair* Governmental Oversight and Accountability, *Vice Chair* Appropriations Appropriations Subcommittee on Criminal and Civil Justice Banking and Insurance Commerce and Tourism

JOINT COMMITTEES: Joint Select Committee on Collective Bargaining, *Co-Chair* Joint Legislative Auditing Committee Joint Legislative Budget Commission

SENATOR ALAN HAYS 11th District

October 2, 2013

Lake Community Action Agency, Inc. 501 North Bay Street Eustis, FL 32726

Greetings:

I want to take this opportunity to thank each of you for everything you do for Lake County and its citizens.

It is my honor to serve as your Senator in the Florida Senate. I appreciate wonderful people like you who help make our county a better place to live, work, and play.

Thank you for your service.

Sincerely,

D. allen Hay , ones

D. Alan Hays, DMD Senator Florida Senate District 11

REPLY TO:

B71 South Central Avenue, Umatilla, Florida 32784-9290 (352) 742-6441

□ 320 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5011

1104 Main Street, The Villages, Florida 32159 (352) 360-6739 FAX: (352) 360-6748

G 685 West Montrose Street, Suite 110, Clermont, Florida 34711 (352) 241-9344 FAX: (888) 263-3677

Senate's Website: www.flsenate.gov

DON GAETZ President of the Senate GARRETT RICHTER President Pro Tempore



# Florida House of Representatives State Representative H. Marlene O'Toole District 33

#### District 33

916 Avenida Central The Villages, FL 32159-5704 Phone (352)315-4445 Fax: (352)315-4447

#### <u>Tallahassee</u>

313 House Office Building 402 South Monroe Street Tallahassee, FL 32399-1300 Phone (850)717-5033

October 3, 2013

#### **Committee Assignments**

Education Committee - Chair Higher Education Appropriations Subcommittee - Vice Chair Appropriations Committee Government Operations Subcommittee

**Email**: <u>Marlene.Otoole@myfloridahouse.gov</u> State Representative, District 33

Dorothy F. Everett, Board Chair Lake Community Action Agency 501 North Bay Street

Eustis, Florida 32726

Dear Mrs. Everett,

I want to thank LCAA for your steady commitment to helping our Lake County community, and specifically for your assistance when my office has encountered constituents in need of a helping hand. Unfortunately, during our economic recession over the last few years, this has not been a rare occurrence, but your organization has always assisted in whatever capacity they were able, and for this I am truly grateful.

Please continue the great work that you do in providing aid to those who need it most.

Sincerely,

H. Marlene O Toole

State Répresentative Marlene O'Toole District 33



November 1, 2013

Board of Directors Lake Community Action Agency, Inc. 501 North Bay Street Eustis FL 32726

Ladies and Gentlemen:

It is my pleasure to extend greetings to you at your Annual Board of Directors meeting.

For 47 years your organization has provided an immeasurable service to the community providing a multitude of programs that enable our citizens to better help themselves. Our Lake County community is very fortunate to have the support and services that your organization provides.

Best wishes as you continue to make a positive difference!

Sincerely,

Leslie Campione Chairman

LC:jh

BOARD OF COUNTY COMMISSIONERS' OFFICE

P.O. BOX 7800 • 315 W. MAIN ST. • SUITE 316 • TAVARES, FL 32778-7800 • P 352.343.9850 • F 352.343.9495

Board of County Commissioners  $\Leftrightarrow$  www.lakecountyfl.gov

TIMOTHY I. SULLIVAN	SEAN M. PARKS, AICP, QEP	JIMMY CONNER	LESLIE CAMPIONE	WELTON G. CADWELL
District 1	District 2	District 3	District 4	District 5



City Hall 510 N. Baker St. Mount Dora, FL 32757

Office of the City Manager 352-735-7126 Fax: 352-383-4801

Customer Service 352-735-7105 Fax: 352-735-2892

Finance Department 352-735-7118 Fax: 352-735-1406

Human Resources 352-735-7106 Fax: 352-735-9457

Planning and Development 352-735-7112 Fax: 352-735-7191

City Hall Annex 900 N. Donnelly St. Mount Dora, FL 32757

Parks and Recreation 352-735-7183 Fax: 352-735-3681

Public Safety Complex 1300 N. Donnelly St. Mount Dora, FL 32757

Police Department 352-735-7130 Fax: 352-383-4623

Fire Department 352-735-7140 Fax: 352-383-0881

**Public Works Complex 1250 N. Highland St. Mount Dora, FL 32757** 352-735-7151 Fax: 352-735-1539

W. T. Bland Public Library 1995 N. Donnelly St. Mount Dora, FL 32757 352-735-7180 Fax: 352-735-0074

Website: www.cityofmountdora.com September 26, 2013

Dorothy F. Everett, Board Chairperson James H. Lowe, Executive Director Lake Community Action Agency 501 North Bay Street Eustis FL 32726

Dear Chairperson Everett and Executive Director Lowe:

The City of Mount Dora would like to take this opportunity to express our appreciation and to extend our congratulations to the Lake Community Action Agency Board for continued success in all of your endeavors.

On behalf of the City Council, the support and services that your organization provides to citizens in and around Mount Dora does not go unnoticed. We thank you for your continued support and we are grateful for the service you provide.

Sincerely,

le

Robert W. Thielhelm, Sr. Mayor



September 25, 2013

James H. Lowe, Executive Director Dorothy F. Everett, Board Chairperson Lake Community Action Agency, Inc. 501 North Bay Street Eustis, Florida 32726

Dear Friends:

On behalf of the City of Tavares, I would like to welcome you to the Lake Community Action Agency Annual Board of Directors Meeting on Friday, November 1, 2013.

The City of Tavares extends its congratulations and support to the Lake Community Action Agency staff, and volunteers for 47 years of dedication to improving the quality of life in our communities. The many vital programs that are offered through this public-private partnership are building strong family and community foundations each day.

We appreciate your efforts and commitment.

Sincerely,

Part Unf

Robert Wolfe Mayor

/ne

# City of MINNEOLA Florida

Discover the Possibilities



October 24, 2013

Lake Community Action Agency, Inc. 501 North Bay Street Eustis, Florida 32726

Dear Sponsors, Volunteers, and Staff:

The City of Minneola is proud to extend its congratulations to the Lake Community Action Agency, Inc. for your successful efforts in filling the important mission of satisfying the needs of those in our community who are facing challenging conditions. Your endeavor to improve the quality-of-life for the citizens that are living in less fortunate circumstances through programs that are geared towards increasing family self-sufficiency are wholly valued by the City of Minneola.

We applaud you in your efforts to eradicate poverty, develop economic opportunities, and help disadvantaged individuals obtain the skills and knowledge to become self-sufficient. Your hard work is making a difference!

Again, congratulations on a job well done and keep up the good work.

Warm regards,

Pat Kelley, Mayor City of Minneola, Florida

Minneola City Hall 800 North U.S. Highway 27 Minneola, FL 34715 P.O. Box 678 Minneola, FL 34755 (352) 394-3598 www.minneola.us

Pat Kelley, Mayor

**Council Seat 3** 

Joe Saunders, Vice Mayor Council Seat 5

Pam Serviss, Councilwoman Council Seat 1

Lisa Jones, Councilwoman

**Council Seat 2** 

Kelly Price, Councilwoman Council Set 4

Mark Johnson, City Manager

Jan McDaniel, City Clerk



# Proclamation

- **Introm Pe:** WHEREAS, Lake Community Action Agency has assumed a leadership role in providing a variety of assistance programs and resources to the citizens of Lake County; and
  - WHEREAS, Through such programs as Head Start, Early Head Start, Affordable Housing, Family Resource Programs, and Home Energy Assistance, Lake Community Action Agency provides the hope, the encouragement, the means, and the assistance that is imperative for the well-being of the disadvantaged and underprivileged citizens of our community; and
  - WHEREAS, Lake Community Action Agency is hosting the annual meeting of its Board of Directors on November 1, 2013, at the Eustis Community Center.

**Down, therefore,** I, Kress Muenzmay, Mayor of the City of Eustis, Florida, on behalf of the City Commission and Citizens of Eustis, do hereby extend congratulations and best wishes to you from the Eustis City Commission and Eustis, on this, your 47th anniversary. I urge all residents, businesses, and organizations in the City of Eustis and in Lake County to salute Lake Community Action Agency and to acknowledge and support its goals, its objectives, its programs, and its achievements and to recognize the essential services that it provides to the needy citizens throughout our Lake County community.

**IN WITNESS WHEREOF,** I have hereunto set my hand and caused the Seal of the City of Eustis to be affixed, this 1st day of November 2013.

MAYOR/COMMISSIONER



# Office of the Mayor Leesburg, Florida



WHEREAS, Lake Community Action Agency is celebrating forty-seven years of service to the citizens of Lake County; and

- WHEREAS, Lake Community Action Agency has assumed a leadership role in providing a variety of assistance programs throughout Lake County; and
- WHEREAS, during its tenure Lake Community Action Agency has remained a voice for change and an advocate for the poor, elderly and disadvantaged;
- **WHEREAS,** through such programs as Head Start, Early Head Start, VPK and Home Energy Assistance, Lake Community Action Agency provides hope, encouragement and the assistance that is imperative for the well-being of citizens of our community; and
- WHEREAS, Lake Community Action Agency is hosting the annual meeting of its Board of Directors on November 1, 2013 at the Eustis Community Center.

**NOW, THEREFORE, I,** David Knowles, Mayor of the City of Leesburg, do hereby urge all residents, businesses, and organizations to salute the Lake Community Action Agency, to acknowledge and support its goals, objectives, programs and achievements and to recognize the essential services that it provides to the needy citizens in Leesburg and all of Lake County.



In witness whereof I have hereunto set my hand and caused this seal to be affixed.

Mayor

Date



Leading our Students to Success

201 West Burleigh Boulevard · Tavares · FL 32778-2496 (352) 253-6500 · Fax: (352) 343-0198 · <u>www.lake.k12.fl.us</u> Superintendent: Susan Moxley, Ed.D. School Board Members: District 1 Bill Mathias District 2 Rosanne Brandeburg District 3 Tod Howard District 4 Debbie Stivender District 5 Kyleen Fischer

September 25, 2013

Lake Community Action Agency, Inc. 501 North Bay Street Eustis, FL 32726

Dear Agency Members:

The Lake County School District recognizes and supports the Lake Community Action Agency, Inc., in the overwhelming task of meeting the needs of families of children we embrace in our schools each day. Lake Community Action Agency has an astute knowledge and understanding of the services needed in Lake County. We applaud and appreciate the work in the programs offered in servicing homelessness, hunger and financial aid. These programs assist and contribute to families in need; improving their quality of life and giving hope when they feel there is none.

Thank you for providing the services so many families in our community desperately need. The Lake County School District gladly partners with you in this endeavor.

Sincerely,

Susa m

Susan Moxley, Éd.D. Superintendent

SM/pjp



### HELPING PEOPLE ~ CHANGING LIVES STRENGTHENING COMMUNITIES COMMUNITY ACTION HELPS

Through the administration of the Community Services Block Grant Program (CSBG) Lake Community Action Agency, Inc. (LCAA) offers an array of services aimed at helping low-income people become self-sufficient. The goals of community action agencies are to help alleviate the effects of poverty; assist families to move out of poverty; and to advocate for long term economic change.

LCAA administers programs that are designed to enhance the quality of life for low-income children and families of Lake County and continue to build partnerships in our collaborative efforts of community building.

Being able to report outcomes assist us with measuring our achievements and is important in the development and implementation of strategies that create solutions to the problems of the individuals we serve.

#### What is **ROMA**?

Results-Oriented Management and Accountability (ROMA) is an interagency initiative promoting outcome-based management strategies for community, state, and federal programs participating in the Community Service Block Grant programs. Designed by the Office of Community Services Monitoring and Assessment Task Force in response to the 1993 Government Performance and Results Act (GPRA), ROMA provides a flexible architecture of six national goals that the CSBG network strives toward. Within these goals, agencies can show the outcomes they are achieving with CSBG funds, as well as the other programs they undertake to assist low-income families and communities.

#### Six National ROMA Goals

- Goal I: Low-income people become more self-sufficient.
- Goal 2: The conditions in which low-income people live are improved.
- Goal 3: Low-income people own a stake in their community.
- Goal 4: Partnerships among supporters and providers of service to low-income people are achieved.
- Goal 5: Agencies increase their capacity to achieve results.
- Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.

Management

Assess poverty needs and conditions within the community;

#### Non-ARRA Participant Demographic Report

Friday, October 25, 2013 For the period from: 10/01/2012 to: 09/30/2013

Total unduplicated number of persons about whom one or more characteristics were obtained: 8032 Total unduplicated number of families about whom one or more characteristics were obtained: 3075

#### <u>Gender</u>

Male: 3274 Female: 4758 TOTAL: 8032

#### <u>Aqe</u>

0 to 5: 1140 6 to 11: 1288 12 to 17: 1139 18 to 23: 688 24 to 44: 1970 45 to 54: 802 55 to 69: 732 70 + 272 TOTAL: 8031

#### <u>Race</u>

White: 3033 African American 3600 Native American 3 Asian 9 Native Hawaiian and 10 Other Pacific Islander: Other: 1274 Multi-Race: 103 TOTAL: 8032

#### Education

[adults 24 and older] 0 - 8: 183 9 - 12 Non-graduate: 552 HS Grad/GED: 2360 12+ Some Post HS: 323 2 or 4 yr College Grad: 190 TOTAL: 3608

#### **Ethnicity**

Hispanic or Latino: 1256 Not Hispanic or Latino: 6776

#### Family Size

One: 1016 Two: 656 Three: 571 Four: 431 Five: 233 Six: 99 Seven: 45 Eight or more: 23 TOTAL: 3074

#### Family Income Source

Unduplicated # Families Reporting Zero Income <sup>364</sup> Unduplicated # of Families Reporting One or More 2711 Sources of Income: TOTAL Unduplicated # of Families Reporting One or <sub>3075</sub> More Sources of Income or Zero Income: TANF 102

SSI: 892 Social Security: 659 Pension: 51 General Assistance: 0 Unemployment Insurance: 167 Employment + Other Sources: 160 Employment Only: 959 Other: 434

#### Other Characteristics

Have Health Insurance: 1203 Are Disabled: 1005 Are Veterans: 10 Have no Health Insurance: 6829 Are not Disabled: 7027 Are not Veterans: 8022

#### Family Type

Single Parent Female: 1165 Single Parent Male: 68 Two Parent Household: 496 Single Person: 987 Two Adults/no children: 249 Other: 110 TOTAL: 3075

#### <u>Level of Family Income (%</u> <u>HHS Guideline)</u>

Up to 50%: 954 51% to 75%: 752 76% to 100%: 695 101% to 125%: 442 126% to 150%: 218 151% to 175%: 9 176% to 200%: 3 201% and Over: 2 TOTAL: 3075

#### Housing

Own: 493 Rent: 2523 Homeless: 23 Other: 36 TOTAL: 3075

#### **Other Family Characteristics**

Receive Foodstamps: 2292 Do not receive Foodstamps: 663 Farmer: 1 Migrant Farmer: 1 Seasonal Farmworker: 3 Is not Farmer: 2950 Is not Migrant Farmer: 2954 Is not Seasonal Farmer: 2952 At least 1 member 55+: 850





- Home to more than 1,000 freshwater lakes and rivers, there is no doubt how this natural wonderland received its name (Lake County)
- Lake County is a delight for professional or novice equestrians-a horse lover's paradise
- Endless acres of preserves to include access to three state parks, one state forest, one national wildlife refuge and one national forest
- Lake County is home to 14 municipalities, each with its own distinct downtown district. Museums, art centers and community theaters dot these historic areas
- Lake County is known for its lush groves of juicy citrus
- Median household income: \$47,509 / Median Age: 45 / Population: 303,186
- Population below poverty level: 11.4%

## LAKE COMMUNITY ACTION AGENCY HEAD START / EARLY HEAD START PROGRAM

Head Start/Early Head Start is a comprehensive child development program that provides services for low-income and at risk children ages birth through five, and their families. Funds received from the Department of Health and Human Services and USDA, Parent Volunteer and Community Participation provided these services for 452 children and their families through our Head Start and Early Head Start Program this year.

# **Early Childhood Development Services**

Head Start/Early Head Start provided the following services: 357

- Developmental Screenings
- Assessments (3x each year) 1132 Referrals for further Assessment 117
- Individualized Pupil Plans (IPP)
- 418 Multi-Disciplinary Team Meetings (MDT)
- 715 Home Visits & Parent/Teacher Conferences 180

Data from TS GOLD Assessments of students were analyzed to determine the overall Growth in the Core Areas of Development. The following chart represents the results of this analysis.

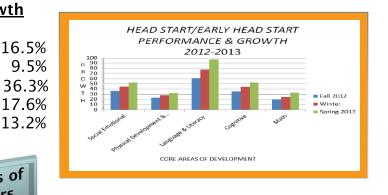
2012–2013 Growth Report

### **Core Areas of Development Growth**

- Social Emotional
- Physical Development & Health 9.5%
- ✤ Language & Literacy
- Coanitive
- Mathematics



Nurturing the minds of our Future Innovators



# **Health Services**

Comprehensive screenings and services were provided in health and dental:



- Dental Exams
- 126 Dental treatments
- Vision Screenings 441
- Hearing Screenings 441
- Referrals for additional services 323
- Pregnant Moms Served

# **Nutritional Services**

Nutrition services included.

- ✤ Growth Assessments -
- Nutritious Meals and Snacks 166.325



409

7

383

## **Disabilities Services**

30

117

50

7

Services were provided for 57 children:

- \* Speech and Language Therapy
- **Referrals for Evaluations** \*
- Individual Education Plans (IEP) \*\*
- \*\* Individual Family Service Plans (IFSP)



## **Mental Health Services**

Some of the ways our staff worked with our parents to reinforce positive mental wellness:

Classroom Mental Health Observations	52
Behavior Assessments	17
Referrals (Family)	55
Play Therapy	94 Hours
CLASS Observations (HS)	23
Classroom Observations (EHS)	18

## **Family and Community Partnership Services**

(428) families received at least one of a variety of services in support of their effort to become selfreliant. In addition to family partnerships, Community Partnerships were developed with the large and small organizations and individuals who provided access to services that supports our families needs.

Housing Assistance	80
Parenting Education	186
Community Volunteers	136
Emergency/Crisis Intervention	20
<ul> <li>Volunteer Hours</li> </ul>	3798.95

## **Parent Engagement**

Parents are the primary educators of their children. They are welcomed and encouraged to participate in every aspect of the program.

Served as Policy Council Members	15
Parent Volunteers	230
Father Involvement	162

*	Father	Involvement	1	



**Bus & Pedestrian Safety Training** 



#### LCAA FORTY-SEVEN YEARS OF COMMUNITY INVOLVEMENT – A LEGACY TO CONTINUE

During the first eighteen years of existence, the Lake Community Action Agency geared much of its energy toward mobilizing available local, state and national resources, coordinating programs and activities to avoid duplication and assuring that the opportunities existed for low-income families to become self-sufficient.

Contrary to what many have been led to believe or would like to believe, community action is an effective tool for deliverance of services; developing innovative approaches and advocating the needs of the elderly and disadvantaged, children, youth and families.

It was the Lake Community Action Agency that served as an advocate and catalyst to get many of the "people" programs started in Lake County. Some of these programs were spun-off to other groups and agencies and some are still being operated by LCAA, Inc.

- LCAA mobilized resources to get community daycare centers started and coordinated with community-based group to continue their operation.
- Mobilized state and federal resources to start Meals-On-Wheels. Coordinated with local volunteers to operate an all-volunteer Meals-On-Wheels and Neighborhood Services Center program in South Lake County (Clermont). Also was instrumental in setting up the Groveland Neighborhood Service Center, which was later subsidized by the City of Groveland. These programs are still being operated in those cities.
- Mobilized federal resources to demonstrate a need for countywide transportation. The project failed after two years due to lack of
  funds and time to demonstrate participant capacity. However, the proposal and our experience were shared with two other agencies
  in the state. We can proudly say that the transportation system used in Suwannee County is patterned after our pilot project.
- Coordinated with Sunrise, CETA, HRS, Lake County School System, Epilepsy Association, Mental Health and other groups to meet the transportation needs of our county, (i.e. loaned a van to Sunrise, contracted with school board for them to receive supplementary state funds. In spite of the coordinated transportation efforts, there is still a need for a comprehensive public transportation system countywide.
- Mobilized federal resources to start the Women-Infant-Children (WIC) program and coordinated with the local county health department for them to operate the project. After the need was shown, county health personnel later applied for State WIC funds and continued operating the program.
- Mobilized federal and state resources and raised the necessary cash (\$4,000) to start the Comprehensive Senior Service program ranging from Meals-On-Wheels, transportation, and respite care and homemaker services.
- Mobilized resources to develop programs to meet the emergency needs of the migrant/seasonal farm workers population.
- Operated annually the Summer Food Services program until a change in the laws.

#### The nineteenth year of LCAA had some more expansion and involvement:

- During the back to back freeze, LCAA played a vital role in providing needed services and advocating for the migrant and seasonal farm workers. LCAA was named one of the lead agencies for the Emergency Farm workers Program funds.
- Coordinated with Lake-Sumter Community College to operate Project Reach-Out.
- Coordinated with the City of Eustis in setting up the new Eustis Senior Services Center. The center now houses Lake County Senior Services' congregate meal site.

## The twentieth year had the same level of commitment and involvement in spite of the many problems and dwindling local, state and federal resources:

- During the year a childcare center was opened at the Eustis Tall Pines complex, serving 26 Title XX eligible families.
- LCAA received \$100,000 to expand the Community Care for the Elderly program.
- LCAA received special grant funds to provide energy assistance to the elderly.
- LCAA received approval for two Vista volunteers to begin a study on the rural water and wastewater problems in the county. The project started the next quarter.

#### The twenty-first year of LCAA began with a change in presidents. The focus for this year was family development and self-sufficiency:

- The expansion of the Community Care for the Elderly program provided nine different services to the elderly of Lake County.
- The new Young Astronaut Curriculum was presented to the Head Start program.
- The budget for LCAA increased to 1.9 million dollars for services to citizens in Lake County.

# The twenty-second year of LCAA was a year of challenges. Many of the services for the elderly were transferred to another community-based organization. LCAA still remained committed to the cause through collaboration and coordination with service providers to ensure that services were available:

- This year witness a significant increase in services to homelessness.
- The Head Start program saw an expansion in the Groveland area for twenty additional children.
- Implemented automated accounting system.
- LCAA began operating a Summer Youth Recreation program in coordination with the City of Eustis.
- LCAA assumed management and operation of the Carver Park facilities in Eustis.
- LCAA opened a daycare center at the Carver Park facilities.
  - LCAA implemented the first Pre-Kindergarten program in collaboration with Lake County School System for 50 children age four.
- LCAA in coordination with Lake County Social Services implemented the Federal Emergency Management Assistance program (FEMA) in the Golden Triangle area.

# The twenty-third year of LCAA was a year of re-commitment. The Agency along with community action agencies nation wide celebrated the signing of the Economic Opportunity Act of 1964. The year was full of challenges and involvement. LCAA saw an increase in services in all areas of the program:

- Weatherization program was expanded.
- Pre-Kindergarten was expanded to serve 120 children.
- LCAA assisted 19 clients in obtaining self-help housing.
- LCAA received donated property from the Astor Kiwanis Club to erect a childcare center.
- LCAA co-sponsored 100 children in the Mini-Mega Bucks Fishing Tournament. The winner of a U.S. Saving Bond was in the group from Mount Dora.

- LCAA Head Start participated in the Leesburg Art Festival.
- LCAA assisted one family out of poverty to a life of self-sufficiency. They later moved to New York and reports back to the Agency on their continued progress.
- LCAA continued to deliver more than promises during the 24 years of service to Lake County.
- LCAA served as a pilot program for the Summer Food Program. For ten years community-based programs had not operated the Summer Food program.
- LCAA received financial support from the cities of Eustis, Leesburg, and Clermont.
- LCAA Child Development Services program expanded to serve 327 children.

We continued to coordinate and advocate for programs and changes to help more people become self-sufficient. This became the national target. We began actively to work with the targeted communities for empowerment of the low-income people.

## During the period 1990-95 we experienced phenomenal growth, particularly in the Head Start program. The Head Start budget was increased to 1.5 million dollars:

- A parent resource center was established in Eustis to provide training for parents and serve as a resource center for GED preparation and development of skills and training for self-sufficiency.
- A Young Parent Training program was established to provide leadership training, parenting skills and other training modules that would assist the young Head Start parents to become better parents and citizens.
- Collaborated with the local Pizza Huts to establish and participate in the National Pizza Hut Food Recovery program. Food was
  provided to the local Leesburg Rescue Mission, Head Start families and other low-income families.
- LCAA collaborated with the local county officials for the Affordable Housing program. The Agency became one of the partners of the Affordable Housing by Lake Consortium, responsible for the emergency repairs and rehabilitation of homes.
- LCAA collaborated with the county and other local agencies for the establishment of the Americorp Program in Lake County. The Agency was a partner, which allocated resources to meet the required local cash match for the Federal grant.
- The Agency received donated land from a local bank. We applied and received a grant to purchase facilities to house 140 children for child development services.
- LCAA coordinated and collaborated with the local Job Services of Florida and held the first successful job fair.
- The Agency developed local forums to address and educate communities in the areas of Aids, crime prevention, obtaining federal aid for college, affordable health care, obtaining affordable housing and voting education.
- The Agency for the first time received an annual budget allocation from the County.
- The Agency began receiving financial support from the City of Mount Dora.
- LCAA received grant to establish and coordinate the Mid-Florida Homeless Coalition for HRS, District 13. Responsible for the homeless efforts in Lake, Sumter, Marion, Citrus and Hernando counties.
- Through case management, resource mobilization, the Agency moved six families out of poverty. This is the mission of CAA.
- LCAA moved its administrative offices to larger facilities through collaboration with the City of Eustis 501 N. Bay Street.

#### During 1996, thirty years later:

- LCAA convened three Dialogues on Poverty forums that included a cross-section of the county to discuss poverty issues in Lake County.
- LCAA received a grant to purchase and renovate a building to relocate the Eustis Carver Park Development Center.
- LCAA received grant to relocate modular facilities to establish a resource center for parents in the Leesburg area.
- LCAA continues to collaborate, coordinate and advocate for programs and services designed to assist the low-income families to become fully self-sufficient.

#### During 1997-2001, Thirty-five years later, commitment to building community partnerships:

- LCAA received grant to purchase 5000 square feet building in rural area of Sumter County.
- LCAA amended Articles of Incorporation to provide state-wide services
- LCAA received grant from HRS to help renovate building for Coleman Enrichment Center
- LCAA opens Coleman Enrichment Center for Sumter and Lake counties enrichment activities
- LCAA received grant to open up Early Head Start to serve 60 pregnant mothers, infants and toddlers.
- LCAA received grant to operate Parent Resource Program at the Coleman Enrichment Center.
- LCAA received grant to operate Tobacco Prevention activities at the Coleman Enrichment Center
- LCAA received grant for joint renovation project with Lake County School Board.
- LCAA received grant to provide Temporary Financial Assistance for Homeless Families for five counties in District 13 (Lake, Sumter, Marion, Citrus and Hernando)
- LCAA organized and received 501(c) 3 for Mid Florida Homeless Coalition
- LCAA focus on building strong collaboration and community partnerships
- LCAA initiates plans to expand services in the South Lake County area.

#### During 2001 – 2002, Thirty-six years later:

- LCAA received Vitamins Settlement Grant from the Office of the Attorney General to provide services and activities to the "Shape Down" obesity prevention program
- LCAA presented six scholarships to former Head Start students.
- LCAA submitted grant application to the Blue Foundation.
- LCAA Career Development Plan helped one Head Start teacher received her B.S. and is now a teacher at a local elementary school.
- LCAA received grant funds to expand Head Start enrollment (34) in South Lake County.
- LCAA received grant funds to construct Head Start Facilities in South Lake County.
- LCAA served as lead agency in developing Continuum Care Plan for the Mid-Florida Homeless Coalition.

#### During 2002-2003, Thirty-seven years later:

- LCAA focused on upgrading our reporting systems and technology for results and outcomes.
- LCAA focused on youth initiatives during the summer partnered with five faith based and community organizations and sponsored an array of youth projects all summer.
- LCAA organized a youth coalition group consisting of eleven (11) agencies from different areas of Lake County.
- LCAA requested and received 1.1 million dollars for a child development center in South Lake County. Construction of the project started in September of this year.
- LCAA partnered with the Lake County School Readiness Coalition and renovated a bus for a mobile Pre-School Resource Center.
- LCAA assisted 2510 families through community partnerships, programs and services provided by Lake Community Action Agency.

- LCAA sponsored its first Youth Health Fair in collaboration with community partners.
- LCAA awarded six scholarships to former Head Start high school seniors.

#### During 2003 – 2004, Thirty-eight Years:

- LCAA completed the construction of the South Lake County Child Development Center to serve at least up to 120 children.
- LCAA awarded seven scholarships to former Head Start high school seniors.
- LCAA partnered with Lake County Schools and now has housed Early Head Start services at the Rimes Early Learning Center.
- LCAA in partnership and collaboration with Lake County Health Department, Lake County School District and Carver Heights Ministries piloted the Adolescent Obesity program in coordination with the Summer Food Services program.
   LCAA provided Summer Food Services through 29 sites located throughout the county serving 1,995 meals per day.
- LCAA provided Summer Food Services through 29 sites located throughout the county serving 1,995 meals per day.
  LCAA in partnership with Lake County Health Department, University of Florida School of Dentistry submitted a grant application for funding to address Racial Ethnic Disparities in Oral Health.
- application for funding to address Racial Ethnic Dispariti
   LCAA increased the Agency funding by 13.3%
- LCAA increased the Agency funding by 15.5
   LCAA increased services to children by 40%
- LCAA increased services to enhanced by 40 %
   LCAA increased community partnership by 35%
- LCAA increased community parties inp by 35%
   LCAA increased services in South Lake County by 30%
- LCAA increased services in South Lake County by 30%
  LCAA increased the number of qualified teaching staff by 50%
- LCAA assisted 5,482 families through community partnerships, programs and services.

#### During 2004 - 2005, Thirty-nine years:

- LCAA continued to strengthens and build community partnerships t provide opportunities for families to reach a level of greater self-sufficiency. The Agency has signed community partnerships with more than 9 community partners.
- LCAA served 1134 families with an array of services and programs.
   LCAA served as an applicant for the grants to Padio Sheel, that provided funds for the Grants.
- LCAA served as co-applicant for the grants to Radio Shack that provided funds for the Child Protection Mini-Conference sponsored by Lake County Shared Services in the amount of \$500.00.
- LCAA served as co-applicant for the Even Start grant with the Lake County School District.
- LCAA continued to develop its capacity to provide client tracking and program outcomes to all areas of the Agency. Also, entered into a collaborative agreement to work with the Christian Services Center Information System.
  LCAA entered into a collaborative agreement with U.S. Dream Academy, Youth Action Network of Central Florida to
- LCAA entered into a collaborative agreement with U.S. Dream Academy, Youth Action Network of Central Florida to provide after school tutoring, computer lab and other enrichment services to at risk children and parents at the Coleman Enrichment Center.
- LCAA contracted with the Early Learning Coalition to serve the children and families in the VPK (Volunteer Pre-Kindergarten program).
- LCAA coordinated efforts to help families affected by Hurricane Katrina.
- LCAA awarded seven scholarships to former Head Start high school seniors.
- LCAA Shape Down Program encouraged healthy eating and exercise to help children and youth to maintain their weight for a long life.
- LCAA provided Summer Food Services through 24 sites located throughout the county serving 1885 meals per day.
- LCAA increased the Agency Funding by 154.5%
- LCAA increased services to children by 50%
- LCAA increased community partnership by 23%
- LCAA increased the number of qualified teaching staff by 50%
- LCAA assisted 1560 families through community partnerships, programs and services.

#### 2005 – 2006, Forty Years - The Legacy continues:

- LCAA increased community partnerships by 35%.
- LCAA maintained the number of qualified teaching staff by 50%.
- LCAA provided Summer Food services through 25 sites located throughout the county serving 90,653 meals.
- LCAA awarded seven scholarships to former Head Start high school seniors.
- LCAA served 150 families in after school Shape Down program.
- LCAA assisted 2061 unduplicated families through community partnerships, programs and services.
- LCAA assisted 4,326 households with home energy assistance.
- LCAA received grant (\$110,600) to renovate Head Start classrooms.
- LCAA developed partnership with Department of Children and Families to set up Access Florida Community Network at three agency sites.
- LCAA developed partnership with Project CEO (Career & Employment Opportunities) to provide job training for seven youths during the summer.
- LCAA enrolled 15 self-sufficiency families.
- LCAA provided financial support to the Development of the HMIS (Homeless Management Information System) for Mid-Florida Homeless Coalition.
- LCAA established the Valerie H. Seaton Self-Sufficiency Award for participants funded by corporations.
- LCAA changes it mission statement and vision statement.

#### 2006 - 2007, Forty-One Years - The Legacy continues:

- LCAA assisted 4,500 with Home Energy Assistance.
  LCAA assisted 1,874 unduplicated families through community partnerships, programs and services
- LCAA assisted 1,074 unduplicated rainings unough community participants, pro-LCAA awarded 7 scholarships to former Head Start high school students
- LCAA increased community partnerships by 7%
- LCAA provided Summer Food Service through 24 sites located throughout the county serving 1375 meals and snacks.
- LCAA enrolled 21 self-sufficiency families.
- LCAA partnered with City of Mount Dora to expand housing and weatherization services to the citizens of Mount Dora.
- LCAA partnered with USDA Rural Development to provide additional financial assistance to help families repair homes.
- LCAA partnered with Lake County Affordable Housing to expand housing and weatherization to the families.
- LCAA served 385 children and families in Head Start and Early Head Start.
- LCAA expanded the Volunteer Pre-Kindergarten Program to serve 228 additional children and families through a blended concept with Head Start.
- LCAA received first time grant funding from the City of Tavares.

- LCAA pursued plans to obtain a building to expand the Head Start facilities in Mount Dora.
- LCAA developed plans and conducted activities to increase the public awareness of LCAA.
- LCAA developed partnership with Goodwill Self-Sufficiency program to increase services to families.

#### 2007 - 2008, Forty-Two Years - The Legacy continues:

- LCAA assisted 3221 with Home Energy Assistance.
- LCAA assisted 1860 unduplicated families through community partnerships, programs and services.
- LCAA awarded 5 scholarships to former Head Start high school students
- LCAA increased community partnerships by 46.3 %
- LCAA provided Summer Food Service through 24 sites located throughout the county serving 3,532 meals.
- LCAA enrolled 45 self-sufficiency families.
- LCAA moved 10 families to self-sufficiency.
- LCAA partnered with Lake County Affordable Housing to expand housing and weatherization to the families.
- LCAA served 464 children and families in Head Start and Early Head Start.
- LCAA weatherized and provided health and safety repairs for 17 homes.
- LCAA continue plans to obtain a building to expand the Head Start services in Mount Dora.
- LCAA developed plans and conducted activities to increase the public awareness of LCAA.
- LCAA partnered with other social services agencies to provide back to school supplies for 4,500 students.

#### 2008 – 2009 Forty-Three Years – The Legacy continues:

- LCAA assisted 2337 families with Home Energy Assistance.
- LCAA assisted 2491 unduplicated families through community partnerships, programs and services.
- LCAA awarded 5 scholarships to former Head Start high school students
- LCAA increased community partnerships by 32.5 %
- LCAA provided Summer Food Service through 25 sites located throughout the county serving 67,880 meals.
- LCAA enrolled 25 self-sufficiency families.
- LCAA moved 3 families to self-sufficiency.
- LCAA served 464 children and families in Head Start and Early Head Start.
- LCAA weatherized and provided health and safety repairs for 22 homes.
- LCAA continue plans to obtain a building to expand the Head Start services in Mount Dora.
- LCAA developed plans and conducted activities to increase the public awareness of LCAA.
- LCAA partnered with other social services agencies to provide back to school supplies for 3,000+ students.
- LCAA developed a partnership with Workforce Solutions Group to provide training and employment opportunities in the Villages.
- LCAA employed 6 additional staff to expand services.
- LCAA received additional dollars to provide increased services in Low-Income Home Energy, Weatherization and Selfsufficiency activities.
- LCAA opened an office in South Lake County (at the Citrus Tower) to provide expanded services.
- LCAA opened an office in Eustis to house the Weatherization Assistance Program.

#### 2009 – 2010 Forty-Four Years – The Legacy continues:

- LCAA assisted 3284 families with Home Energy Assistance.
- LCAA assisted 1162 unduplicated families through community partnerships, programs and services.
- LCAA awarded 5 scholarships to former Head Start high school students
- LCAA increased community partnerships by 76 %
- LCAA provided Summer Food Service through 21 sites located throughout the county serving 22,874 meals.
- LCAA enrolled 87 self-sufficiency families.
- LCAA moved 45 families to self-sufficiency.
- LCAA served 459 children and families in Head Start and Early Head Start.
- LCAA weatherized and provided health and safety repairs for 152 homes.
- LCAA continue plans to obtain a building to expand the Head Start services in Mount Dora.
- LCAA developed plans and conducted activities to increase the public awareness of LCAA.
- LCAA partnered with other social services agencies to provide back to school supplies for 3500 students.
- LCAA developed a partnership with Workforce Solutions Group to provide training and employment opportunities in the Villages.
- LCAA employed 8 additional staff to expand services.
- LCAA received additional dollars to provide increased services in Low-Income Home Energy, Weatherization and Selfsufficiency activities.
- LCAA partnered with McNeal & White Construction of Deland, Allen Brothers Services, Inc. of Deland and SBH Construction of Tavares, along with other local social services agencies to provide back to school supplies for elementary, middle and high school students of Mount Dora at the Annual Back-To-School Bash.
- LCAA Weatherization Department received over 1.1 million in additional dollars to expand weatherization activities in Lake County.
- LCAA Weatherization Department retained over 33 construction related jobs over the past year in Lake County.
- LCAA weatherization efforts have reduced client electric bills on an average of \$400 per year across all utility services companies.
- LCAA approved as a provider to provide Supplementary Education Services (SES) after school tutoring
- LCAA begins to build a strategic partnership with Florida A & M University, e5Solutions, Inc., Central Florida Health Alliance and The Villages

#### 2010 - 2011 Forty-Five Years - the Legacy continues:

- LCAA assisted 8337 families with Low Income Home Energy Assistance Program (LIHEAP).
- LCAA assisted 4433 unduplicated families through community partnerships, programs and services.
- LCAA assisted 4scholarships to former Head Start high school students.
- LCAA Increased community partnerships by 17%
- LCAA provided Summer Food Service through 24 sites located throughout the county serving 41,560 meals.
- LCAA enrolled 8 self-sufficiency families.
- LCAA moved 1families to self-sufficiency.
- LCAA served 419 children and families in Head Start and Early Head Start.

- LCAA opened one parent resource center in Mount Dora.
- LCAA continues plans to obtain a building to expand the Head Start services in Mount Dora.
- LCAA Head Start/Early Head Start Program received a positive Federal Triennial Review.
- LCAA improved outcomes (Literacy & Math) for Head Start children entering kindergarten.
- LCAA added an educational specialist to the team to help provide support to the educational staff.
- LCAA Head Start staff earned higher level credentials.
- LCAA Head Start offered more mental health support for staff, children and families.
- LCAA weatherized and provided health and safety repairs for 287 homes.
- LCAA continues to plan and conduct activities to increase the public awareness of Lake Community Action Agency.
- LCAA partnered with the City of Leesburg to improve housing in the CRA district. through structural, emergency and . efficiency repairs up to \$15,000 per home.
- LCAA Weatherization Department employed 4 additional staff members to the department to expand services throughout Lake County.
- LCAA Weatherization Department reduced client electric bills upon average by \$468 per year across all utility service companies.
- LCAA Weatherization Department has pumped in over 1.84 million dollars into the local economy of Lake County through materials purchases and labor services.
- LCAA Weatherization Department has received over 2.2 million in additional dollars to expand weatherization activities in Lake County.
- LCAA Weatherization Department has retained over 39 construction related jobs over the past year in Lake County.
- LCAA December 2010 joined forces with Florida Hospital Waterman and sponsored a job fair for health care professionals for those who were unemployed or underemployed an conducted 88 job interviews
- LCAA March 2011 in conjunction with Florida A & M University during the 4th annual President' Tour presented over \$168,000 in scholarships to deserving students from Lake, Sumter, and Marion Counties high schools.
- LCAA April 2011 partnered with Spring Harbor Apartment Complex to provide housing for 13 Lake County families.
- LCAA July 2011 FAMU, LCAA, Lake Sumter Community College and the City of Leesburg discussed the use of education to stimulate economic development and the Agency initial mission for FAMU to have a distant learning center in the Lake-Sumter counties area.

- 2011-2012 Forty-Six Years the Legacy Continues Investing in Our Community:
   LCAA assisted 3067 families with Low Income Home Energy Assistance Program (LIHEAP).
- LCAA assisted 3626 unduplicated families through community partnerships, programs and services.
- LCAA assisted 7scholarships to former Head Start high school students.
- LCAA Increased community partnerships by 12%
- LCAA provided Summer Food Service through 25 sites located throughout the county serving 52,360 meals.
- LCAA enrolled 17 self-sufficiency families.
- LCAA moved 4 families to self-sufficiency.
- LCAA renewed partnership with Spring Harbor Apartments Complex to provide unsubsidized affordable housing for 25 additional tenants, bringing the total to date of 38 tenants, generating a cost savings of \$153,000.00 a year.
- LCAA developed Lake/Sumter Center for Workforce Acceleration and Innovation to assist potential employers in Lake and Sumter counties in filling their jobs demands in the area of health services, agribusiness, renewable energy, transportation and education.
- LCAA developed a career database internet technology for assisting local employers in finding suitable candidates to fill employment needs.
- LCAA assisted 24 individuals in obtaining employment from October 2011-September 2012.
- LCAA has provided soft skills training for job retention and employment for 15 individuals.
- LCAA continued plans to obtain a building to expand the Head Start services in Mount Dora.
- LCAA Head Start staff earned higher level credentials.
- LCAA Head Start offered more mental health support for staff, children and families.
- LCAA Head Start children entering kindergarten are well prepared socially and academically.
- LCAA Head Start/Early Head Start set school readiness goals.
- LCAA Head Start/Early Head Start encourages physical activity at least one hour each day.
- LCAA Head Start and the Early Learning Coalition continue to partner with the VPK program. Fifty percent of LCAA Head Start/Early Head Start staff earned an Associate or Bachelor degree in Early Childhood Education.
- Three LCAA Head Start Center Managers completed the C.L.A.S.S. training and are reliable.
- LCAA Head Start/Early Head Start implemented the revised Creative Curriculum and GOLD Assessments
- LCAA Head Start/Early Head Start served 459 children and families.
- LCAA weatherized and provided health and safety repairs for 172 homes last year with over 344 individuals benefitting from the program. The economic impact of the program increased indirect business taxes by \$66,615 and labor income earnings by \$938,568.
- LCAA continued to plan and conduct activities to increase the public awareness of Lake Community Action Agency.
- LCAA continued to partner with the City of Leesburg to improve housing in the CRA district. through structural,
- emergency and efficiency repairs. Thus far over \$47,255 in repairs have been completed.
- LCAA Weatherization Department reduced client electric bills upon average by \$468 per year across all utility service companies.
- LCAA Weatherization Department has pumped in over 1.4 million dollars into the local economy of Lake County through . materials purchases and labor services.
- LCAA Weatherization Department indirect economic impact on local payrolls increased by 1.1 million for Lake County.
- LCAA Weatherization Department retained over 23 construction related jobs over the past year in Lake County.

#### 2012 - 2013 Forty-Seven Years - The Legacy Continues:

- LCAA assisted 2947 families with Low Income Home Energy Assistance Program (LIHEAP)
- LCAA assisted 3082 unduplicated families were served through the administration of the Community Service Block Grant, Weatherization, Head Start/Early Head Start and Low-Income Homes Energy Assistance Programs.
- LCAA assisted four scholarships to former Head Start high school students.
- LCAA provided 40,411 meals to children and youth through the administration of the Summer Foods Program at 25 sites throughout Lake County.
- LCAA assisted 97 families through the Family Self-Sufficiency Program.

- LCAA assisted 38 households with Weatherization and Home Repair.
- LCAA moved 4 families to full self-sufficiency.
- LCAA renewed partnership with Spring Harbor Apartments to provide unsubsidized affordable housing for 38 families, generating a cost savings of \$153,000.00 a year.
- LCAA continues to provide a career database internet technology for assisting local employers in finding suitable candidates to fill employment needs.
- LCAA has provided soft skills training for job retention and employment for 50 individuals.
- LCAA has assisted 29 individuals in obtaining employment from October 2012 September 2013.
- LCAA continues its partnership with Lake/Sumter Center for Workforce Acceleration and Innovation to assist potential employers in Lake and Sumter counties in filling their jobs demands in the area of health services, agribusiness, renewable energy, transportation and education.
- LCAA Head Start/Early Head Start maintained higher degree of credentialed staff (Associates and Bachelor's degrees)
- LCAA Head Start and the Early Learning Coalition continue to partner with the VPK program; added two additional classrooms at the Eustis Center
- LCAA Head Start/Early Head Start developed two new partners to help provide speech and social/emotional support services to our children and families
- LCAA Head Start/Early Head Start hosts the Birth to Five meetings; focusing on transition of children receiving special services
- LCAA Head Start/Early Head Start supports the Get Fit Lake movement in Lake County
- LCAA Head Start/Early Head Start Staff provide a quality learning environment utilizing the Classroom Assessment Scoring System (CLASS) instrument
- LCAA mobilized \$770,000 in non-federal resources and \$35,000 unrestricted cash
- LCAA partnered with Duke Energy to launch a Neighborhood Energy Saver program in the Eustis Target area
- LCAA provided minor energy upgrades to existing housing units for the Goldsboro Front Porch Council
- LCAA formed the Energy Services Department to provide technical energy training and energy audit services to utility companies, municipalities and residential customers
- LCAA Weatherization program continues to partner with the City of Leesburg and other local CRA districts to improve housing through structural, emergency and efficiency repairs
- LCAA Weatherization program retained over 14 constructions related jobs over the past year in Lake County

We are very proud of the continuous active, dedicated volunteers and community partners that have helped us provide many different services and the local in-kind required



# SPECIAL THANKS TO

# 2012 - 2013

# HEAD START / EARLY HEAD START

# POLICY COUNCIL

Deborah Harris Nicie Allen-Parks Ellen Schultz Kathy Roberts Griselda Ortiz Rhonda Nichols Janita Thomas Cynthania Harris Melissa Nease Kristina Meeks Ronetta Williams Diandra Krause Ceceilia Connelly LaToya Monroe

# HEALTH SERVICES ADVISORY COUNCIL

# 2012-2013

Genet Exalien Oscar Palau Robert Colon Dr. Stephanie McCrae Geeta Barto Jim Hampton Esmeralda Batiz Melissa Kelly Dr. Elizabeth Orr Jamie Barrett Melissa Lyford Andrea McCarter Kim Smith Nancy McManus Mary Stickney Joanne Greata





# Lake Community Action Agency, Inc. Barbara Lueallen Scholarship 2013 Award Winners

Name:	High School Attended:	Colleges Attending:	GPA:
Jasmine G. Smith	Tavares HS	Florida A&M University	3.4
Jamilya Rahming	Eustis HS	University of South Florida	4.6
Sierra J. Logan	East Ridge HS	University of South Florida	3.5
Terry Simmons	Eustis HS	Florida A&M University	3.3



# COMMUNITY SERVICES DEPARTMENT 2012-2013 PROGRAM SUMMARY

Lake Community Action Agency is committed to providing quality services with impact and outcomes for families in our community. Our programs enhance and enrich lives by providing citizens with tools and resources that encourage self reliance and improved standards of living.

# Helping People... Changing Lives Community Action Helps:

- 3,082 Unduplicated families were served through the administration of the Community Services Block Grant, Weatherization, Head Start Early Head Start and Low-Income Home Energy Assistance Programs
- **2,947** Households received assistance to maintain home energy through the administration of the **Low Income Home Energy Assistance Program** (LIHEAP)
  - 38 Households received assistance for Weatherization and Home Repair
  - 97 Families received assistance through the Family Self Sufficiency Program
- **40,411** Meals were served to low-income children and youth through the administration of the **Summer Foods Program** at 25 sites throughout **Lake County**







# Who We Serve

Lake Community Action Agency is dedicated to serving the needs of its Community by empowering those with lower incomes to attain and maintain self-sufficiency through a variety of programs. Poverty can affect anyone at any time; the following is an illustration of the Lake Community Action Agency clients served in Lake County.

Family Type	Most Households served were Headed by single-parent females
Single Parent Female Single Parent Male Two- Parent Household Single Person Two Adults/No Children Other	.38% .02% .16% .32% .08% .04%
Ethnicity/ Race African American White Native American Multi-Race Asian Native Hawaiian and Other Pacific Islander Other	Clients are from a variety of ethnic backgrounds representing the diverse communities within our county .45% .38% .0003% .001% .002% .001% .17%
AGE	The majority of our clients were adult high school graduates between the ages 24 to 44 and young children under the age of 12
6-11 .16% 24-44	.09% 55-69 .09% .25% 70+ .03% .10%







#### Valerie Seaton Family Self-Sufficiency Program Winner Marsha Belcher

In April of 2012 a young woman named Marsha Belcher was referred to our Family Self-Sufficiency Program (FSSP) from our Eustis Head Start Family Service Worker. Marsha is the proud mother of four girls the youngest, Nevaeh, age 5 Mariah, age 14, Janyah, age 11, and Aniyah, age 8. All of her children attended our Head Start program.

Marsha wanted to better herself for her family. She already had her CNA license, which she received two years prior. She had previously taken an on-line course to obtain her GED but later found out the school was not accredited. This was after paying the high cost for the program. Marsha wanted to go back to school to complete an accredited GED program. Marsha enrolled in our FSSP program to help her



complete her goals. Marsha also wanted to move out of subsidized housing stating she would like to have her own home with her children. We developed her goals and got to work.

Marsha had lost her job due to illness and was not having much luck finding another one. While job hunting she enrolled into the Lake Technical Center to complete her schooling. It didn't take long for Marsha to complete the GED class and she received her Diploma. While attending GED classes, she was offered a job at a nursing home. That position did not last and again Marsha was faced with unemployment. During her job search she volunteered at Lake Community Action Agency (LCAA) donating endless hours of her time while continuing her job search on-line.

Marsha is dedicated to her community. She not only volunteers in our LCAA offices, she participates in all of the community fairs and festivals in Lake County. Marsha is very knowledgeable about resources and Social Services and shares information with others in the community to assist them whenever she can.

During Marsha's job search she found a career in nursing as a Behavior Technician, at *Hope Unlimited*, in Eustis, Florida assisting in the care of adult patients with disabilities. She also does Home Health for *Care Minders* and *Bright Star* and is sent out to several different facilities to work. Marsha is continuing her education and has enrolled in *Southern Tech University* to complete her Associates Degree in Medical Assisting.

Marsha is now out of the subsidized apartments that she was living in and into a better place with her children, while she is awaiting news from *Habitat for Humanity* about building her own home. When asked how she felt about LCAA, the FSSP program and what it has done for her she stated, "I wish I would have had the FSSP program back in high school to be honest, the program has helped me get closer to my goals. I couldn't have done that on my own. I really think the program is set up to help those that want to help themselves. I thank LCAA."

She's an advocate in her community sharing vital information with others so they can access the resources in the Lake County Community. She has given over 30 hours volunteering in the community at all the outreach projects presented to the citizens of Lake County and over 50 hours volunteering at the Lake Community Action Agency office. We congratulate Marsha for her hard work and dedication to helping herself and her family.



### LCAA ENERGY SERVICES ACHIEVEMENTS

LCAA formed the Energy Services Department to provide to a unique range of energy solutions to Residential & Commercial customers through sound energy saving technologies, energy efficiency processes and conservation programs. Through the formulation of Energy Services we are providing technical energy training & energy audit services to utility companies, municipalities and residential customers. In one of our proud accomplishments, LCAA signed an MOU Agreement with Goldsboro Front Porch Council to provide Minor Home Energy Improvement services, energy audits to existing housing units within the GFPC (Goldsboro) area at a "Fee for Service."

The Energy Services Department continues to work with the City of Leesburg through a successful partnership with the CRA District on the co-funding and rehab/weatherizing of nine (9) homes at an investment of over \$80,500. Additional partnerships are in progress with the Federal Home Loan Bank of Atlanta to provide Energy Efficiency Weatherization Rehabilitation & Accessibility Rehabilitation Products to median income families in Lake County.

Our Weatherization Program experienced continued success over the past year in creating jobs, sustaining the construction industry and lowering electric bills of struggling families in the communities that we serve throughout Lake County. Since last year, The Weatherization Program has weatherized over **32 homes** with over **74 individuals** benefitting from the Weatherization Program.

Client Utility bills were reduced by an average of over \$481 per year across all utility service companies. The energy savings experienced has translated into an average monthly bill reduction of over \$41 per month for our weatherization clients. Through the Weatherization Program our agency retained over 14 construction related jobs over the past year in Lake County pumping over **\$549,665** dollars into our local economy. The Weatherization Program has provided significant investments that have improved our local communities thru saving money and creating jobs in Lake County. The Weatherization Program is designed to reduce the monthly energy burden of low income families and to ensure the health and safety of the families served.

In the face of significant cuts in funding, LCAA's Energy Services Department will become the leader in advancing home energy science and home energy efficiency services to all classes of Lake County. We are dedicated to creating more sustainable communities in the areas we serve.

# STATEMENT OF SUPPORT, REVENUE AND EXPENSES

LAKE COMMUNITY ACTION AGENCY, INC For the year ended September 30, 2013

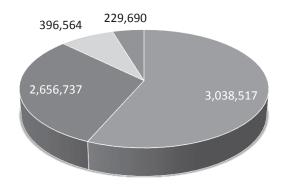
-Unaudited-

SUPPORT AND REVENUE:		
FEDERAL GRANTOR		
Department of Health and Human Services	2,785,308	
		2,785,308
STATE OF FLORIDA		
Department of Economic Opportunity	1,516,371	
Department of Health	396,564	
Department of Education	229,690	
		2,142,624
LOCAL AND PRIVATE		68,282
Total Support and Revenue		4,996,214
EXPENSES:		
PROGRAM SERVICES		
Head Start/Early Head Start	2,864,793	
Community Services	214,392	
Emergency Home Repair/Weatherization	232,519	
Home Energy Assistance	1,098,343	
Voluntary Pre-Kindergarten	212,839	
Childcare Food Program	306,698	
Summer Food Program	92,134	
Total Program Services		5,021,718
SUPPORT SERVICES		
Management and General		64,653
Total Expenses		5,086,371
INCREASE / (DECREASE) IN UNRESTRICTED NET ASSETS		(90,157)

# **BALANCE SHEET**

### LAKE COMMUNITY ACTION AGENCY, INC For the year ended September 30, 2013 -Unaudited-

ASSETS		
Cash	18,191	
Receivables	415,421	
Prepaid Expense	16,693	
Fixed Assets (net of accumulated depreciation)	1,822,236	
Total Assets		2,272,541
LIABILITIES		
Payables	109,729	
Accrued Expenses	44,582	
Refundable Advance	174,487	
Total Liabilities		328,798
UNRESTRICTED NET ASSETS		1,943,743
TOTAL LIABILITIES AND NET ASSETS		2,272,541



- Department of Health and Human Services
- Department of Economic Opportunity
- State of Florida Department of Health
- State of Florida Department of Education

# **PUBLIC SERVICE AWARDS**

City of Leesburg Board of County Commissioners Mount Bethel Baptist Church, Coleman Twilight Lodge #57, Eustis Palestine Lodge #30, Leesburg Public Housing Assistance, Leesburg St. James ECW, Leesburg

# **MAJOR CORPORATE AWARD**

Toshiba Business Solutions, Orlando Citizens First Bank, Leesburg United Southern Bank Brown & Brown of Florida, Inc Duke Energy, Florida

# **SPONSORSHIP**

GOLD - \$500 SILVER - \$250 Friends - \$100

Gold...\$500 Rand Management, Leesburg Climate Makers, Deland

Silver...\$250

Deas' Consulting, Tavares Community Development Corporation of Leesburg, Inc. Eastside Funeral Home, Leesburg Postell's Mortuary, Orlando CMA Technologies, Winston Salem, North Carolina

**Friends - \$100** 

South Lake Hospital, Clermont West Leesburg Community Development Corporation Mount Bethel Baptist Church, Coleman Bowen Radson Schroth, PA, Eustis Jimmy Conner, Lake County Commissioner Criterion Civic Club, Inc Lake Apopka Natural Gas Macedonia Church of God by Faith, Clermont Cassidy Construction Company, Tavares

# 2012 – 2013 AWARD RECIPIENTS

### **BOARD SERVICE AWARDS**

Dorothy F. Everett, 10 Years (President 8 Years) Nicie Allen-Parks

> EMPLOYEE OF THE YEAR TBA

COMMUNITY SERVICES VOLUNTEER OF THE YEAR AWARD Southern Technical Institute

HUMANITARIAN AWARD

Abimelec Salicrup

VALERIE SEATON SELF-SUFFICIENCY AWARD Marsha Belcher

HEAD START VOLUNTEER OF THE YEAR

Edwin Silva, South Lake

HEAD START PARENT OF THE YEAR

Gabrielle Jenkins, Mount Dora

### **STAFF SERVICE AWARDS**

### 5 Year Service Award

Karen Crawford Ruth Francois-Paulo Lavern Jackson Jennifer McKillop Aida Soto Harold Williams <u>10 Year Service Award</u> Miguelina Carol DeLeon Mary Grady Reva Hutto Alice Randolph 15 Year Service Award

Kathy Newkirk Faye Weaver

20 Year Service Award

Patricia Griffin Gloria Hill Neda Rogers **25 Year Service Award** Joyce Williams

### EDUCATIONAL ACHIEVEMENT AWARDS

Amy Rahming, Family Service Worker, Associate Degree Grace Montanez, Teacher, Bachelor Degree

# A SPECIAL **THANK YOU** TO OUR VOLUNTEERS, VENDORS & COMMUNITY PARTNERS

Nathaniel Mitchell South Lake Kiwanis Abimelec Salicrup Pamela Rowe Eustis Memorial Library LifeStream Dr. Thomas Bowers Friendship C.M.E. St. Mary's Baptist Ellen Schultz Nancy McManus Oscar Palau Robert Colon Melissa Lyford Karen Frank Dr. Elizabeth Orr Ruth Summer Christina McCov Sharon Otremba Allison Shearer Idelisse Sanchez Eileen Hagood Shirley Tanzosch Miracle of Love Agape House St. Vincent DePaul Best Little Thrift Shop Faith Neighborhood Service Judy Carter Andrew Brown Social Security Administration Kohl's Publix/Clermont City of Clermont Open Arms The Villages Woodshop Club

Dr. Stephanie McCrae Mt. Dora Kiwanis United Way of Lake/Sumter Counties Florida Hometown USA, Inc W.T. Bland Library Lake Sumter State College Florida Hospital/Waterman Step By Step Therapy – Jim Hampton Bethel Free Methodist Genet Exalien Donna Foster South Lake Community Foundation Deborah Harris Roxie Fussell Early Learning Coalition Dolly Repp Betsy Drahe Jeanette Turcios Kelly Morale Robin Bush Dee Rutherford Elizabeth Fernandez McNeal & White Contractors Montverde Academy Orange Ave. Church of Christ Salvation Army Citrus Towers Linda Mobley Carla Mitchell Ford Press Disney World Trustco Bank Community Health Centers

Clermont Women's Club The Father's House Alee Academy Lake Technical Center Nancy Sullivan FDLRS - Andrea McCarter Lake County Health Dept. Gethsemane Baptist Lake County School Board Family Christian Center Iamie Barrett Florida Kidcare Melinda Burns-Williams Allison Smedley Kenyetta Johnson Lidie Plute Jennifer Kaminski Brian Smith Kristen Stump Karen Bogart Karol Barnett Denise Pedersen La Clique Beauty Salon Life's Choices Senior Service Center First Baptist Church Leesburg Food Bank SunTrust Bank Wells Fargo Bank Bank of America PNC Bank Ann Dupee DCF Access FL Dr. Samantha Lindmeier Cutrale Citrus Juices USA

# ANNUAL BOARD COMMITTEE MEMBERS 2013

James Lowe Porcha Green Tim Bridges Michael Roberson Patricia Phillip Patricia Miller Gloria Boone Wanda Walker Helen Ellis Mary Grady Joyce Williams Debra Galloway Karen Crawford Reva Hutto Elly Moorer Kathy Newkirk Dana Sealy Amy Rahming Christina Greco Faye Weaver

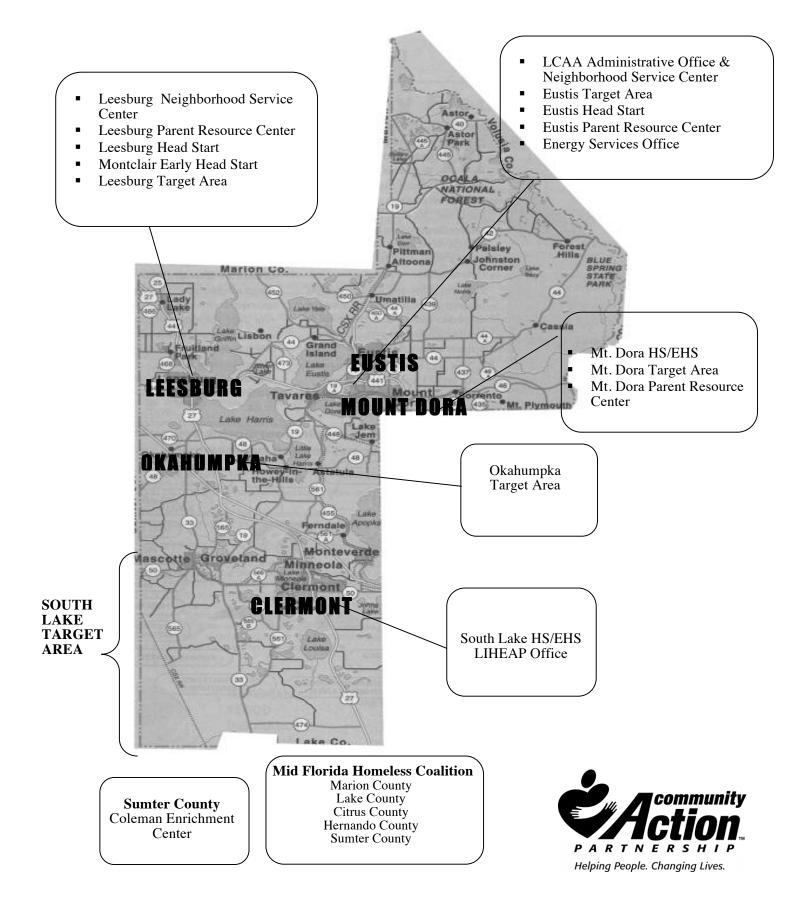
## Special Thanks to all Lake Community Action Agency Staff!







# LAKE COMMUNITY ACTION AGENCY, INC.



## 2013 LAKE COMMUNITY ACTION AGENCY STAFF

### ADMINISTRATIVE STAFF

JAMES H. LOWE HELEN ELLIS MARY GRADY TIMOTHY BRIDGES PATRICIA PHILLIP TBA EXECUTIVE DIRECTOR EXECUTIVE ADMINISTRATIVE ASSISTANT RECEPTIONIST/ INTAKE SPECIALIST HUMAN RESOURCES / PROGRAM OPERATIONS FINANCE DIRECTOR FINANCE ASSISTANT

#### ADMINISTRATIVE STAFF-HEAD START/EARLY HEAD START

PORCHA GREEN WANDA WALKER ELLY MOORER KATHY LITTLE KAREN CRAWFORD CHRISTINA GRECO DANA FOSTER-SEALY TBA ODELL CUMMINGS HS/EHS DIRECTOR HS/EHS ADMINISTRATIVE ASSISTANT EARLY CHILDHOOD DEVELOPMENT MANAGER NUTRITION SPECIALIST HEALTH SPECIALIST MENTAL HEALTH/DISABILITIES SPECIALIST EDUCATION SPECIALIST FAMILY AND COMMUNITY PARTNERSHIP MANAGER TRANSPORTATION/FACILITIES MANAGER

#### EUSTIS HEAD START STAFF

PATRICIA MILLER PAMELA ROGERS DEBORAH ADKISO N LORTASHA CROSBY-HILL SANDRA PERDUE ERICA WIGGINS CAROL DELEON MARTHA HILL RUTHIE DAWSON JENNIFER MCKILLOP BARBARA DAVIS BARBARA McCONNELL NATASHA WALTERS LATONIA HANDY GLORIA HILL ANTHONIO GIBSON REVA HUTTO JOHN JOLY HAROLD WILLIAMS

TEACHER COOK COOK FAMILY SERVICE WORKER FAMILY SERVICE WORKER TRANSPORTATION/FACILITES

CENTER MANAGER

#### MOUNT DORA HEAD START/EARLY HEAD START STAFF

AMY DALTON	CENTER MANAGER
WANDA WELCH	TEACHER
TBA	TEACHER
LAVERN JACKSON	TEACHER
TBA	TEACHER
PORTIA BROOMFIELD	TEACHER
SHERIE HAYES	CAREGIVER
KIM WATKINS	CAREGIVER
SAMANTHA McCOMAS	COOK
JOYCE WILLIAMS	FAMILY SERVICE WORKER

#### SOUTH LAKE HEAD START/EARLY HEAD START STAFF

SOUTH LAKE HEAD START/ LAKET	ILAD START STATT
SUZANNE PELLICANE	CENTER MANAGER
ELIZABETH VELEZ	TEACHER
RUTH FRANCOIS-PAULO	TEACHER
ALICE RANDOLPH	TEACHER
LORENA FELTNER	TEACHER
HELENA BHAGWANDASS	TEACHER
ANN PHANISNARINE	TEACHER
ALEISHA SOTO	TEACHER
DONNA PERSAUD	TEACHER
JAQUELINE SANTIAGO	TEACHER
CHERYL MUNOZ	TEACHER
DAVEKA KHIRODHAR	TEACHER
JOCELYN YAGUAL	CAREGIVER
DEIDRA CLEMPSON-GLOVER	CAREGIVER
ROSETTA CHEESE	CAREGIVER
JOSELINE DORVIL	CAREGIVER
JAMES BUCKMON	COOK
THERRY JAMES	COOK
MARA FOLSOM	FAMILY SERVICE WORKER
DARNELL STEWART	FAMILY SERVICE WORKER
BRUCE STEVENSON	TRANSPORTATION/FACILITIES

### 2013 LAKE COMMUNITY ACTION AGENCY STAFF

#### MONTCLAIR EARLY HEAD START STAFF

MONICA JARRIN JULIE KOPPLOW KERENER CARTER JAMEISHA WILLIAMS DEBRA SAMPSON DIANA WILLIAMS KAYLYNN HORTON FELICIA BUTLER KOURTNEY FEHR QUANDA DEAN LOUISE GRIGGS AMY RAHMING CENTER MANAGER CAREGIVER COOK FAMILY SERVICE WORKER/EHS

#### LEESBURG HEAD START STAFF

TBA SALLIETA BEDFORD AIDA SOTO DAYLA GRAHAM LORRIE HORTON YONNA COBB GRACE MONTANEZ CONNIE TURNER JEANNIE ALLICOCK DEBRA ROBINSON AMANDA STALLMAN TBA PATRICIA GRIFFIN JOHN HEIMBURG NEDA ROGERS HAZEL BROWN MICHELLE BROWN STACY TURNER ERNEST WILSON

#### **COMMUNITY SERVICES STAFF**

GLORIA BOONE ALISA GOLDEN FAYE WEAVER OMAR SHARPE

#### ENERGY SERVICES STAFF

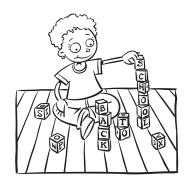
MICHAEL ROBERSON AMBER OWENS DEBRA GALLOWAY

CENTER MANAGER TEACHER COOK COOK FAMILY SERVICE WORKER FAMILY SERVICE WORKER TRANSPORTATION/FACILITIES

FAMILY SELF SUFFICIENCY MANAGER CSBG COMMUNITY SERVICE SPECIALIST CSBG COMMUNITY SERVICE SPECIALIST LIHEAP COMMUNITY SERVICE SPECIALIST

ENERGY SERVICES DIRECTOR ADMINISTRATIVE ASSISTANT LIHEAP COORDINATOR

Community Action changes people's lives, embodies the spirit of hope, improves communities, and make America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and others.



# Just Playing

by Anita Wadley

When I'm a building in the block room, Please don't say, "I'm just playing" For, you see, I'm learning as I play About balance and shapes.

When I'm getting all dressed up, Setting the table, caring for the babies, Don't get the idea I'm "just playing." I may be a mother or a father someday.

When you see me up to my elbows in paint, Or standing at an easel, or molding and shaping clay, Please don't let me hear you say, "He's just playing" For you see, I'm learning as I play. I'm expressing myself and being creative. I may be an artist or an inventor someday.

When you see me sitting in a chair "Reading" to an imaginary audience, Please don't laugh and think I'm, "just playing" For, you see, I'm learning as I play. I may be a teacher someday.

When you see me combing the bushes for bugs, Or packing my pockets with choice things I find, Don't pass it off as "just playing." For, you see, I'm learning as I play. I may be a scientist someday.

When you see me engrossed in a puzzle, Or "plaything" at my school, Please don't feel the time is wasted in "play" For, you see, I'm learning as I play. I'm learning to solve problems and concentrate. I may be in business someday.

When you see me cooking or tasting foods, Please don't think that because I enjoy it, it is just "play" For, you see, I'm learning as I play. I'm learning how my body works. I may be a doctor, nurse, or athlete someday.

When you ask me what I've done at school today, And I say "I played," Please don't misunderstand me. For, you see, I'm learning as I play. I'm learning to be successful in work. I'm preparing for tomorrow. Today, I'm a child and my work is play.









2012 Employee of the Year Karen Crawford







# LAKE COMMUNITY ACTION AGENCY, INC.

501 N. Bay Street • Eustis, Florida 32726 (352) 357-5550 www.lakecaa.org



DOROTHY F. EVERETT Chair, LCAA Board of Directors

JAMES H. LOWE Executive Director of LCAA







