Lake Community Action Agency, Inc
2019 Annual Report
Celebrating 53 Years

"Promise of Community Action"

"Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other."

James H. Lowe, CCAP - Executive Director
501 North Bay Street ~ Eustis, FL 32726 / lakecaa.org
Most people in our community are still faced with challenges daily and our role is to still help the poor and less fortunate. We are continuing our commitment to promote self-sufficiency by reducing and eliminating the barriers that contribute to the instances of poverty in Lake County, Florida. As Board Chairman, we are committed to restoring our community and “Helping People.....Changing Lives.”

Many households, families and individuals have made tremendous strides and contentious efforts to make life better. The Lake Community Action Agency is dedicated to this very same mindset. We strive on a continuous basis to partner with other agencies to bring about positive changes throughout our targeted populations.

We are proud of our dedicated staff who have worked hard considering the fiscal challenges and limited human resources. I salute both my fellow board members and staff members for another year of services to the community of Lake County, Florida.

I solicit the continued support and cooperation of the entire community of Lake County, Florida in this great endeavor of helping the disadvantaged in Lake County, Florida.

Thank you in advance for your continued cooperation.

In His Service,

John H. Christian, II
Board President
“Continuing the Legacy – 53 Years Helping People......Changing Lives”

Fifty-three [53] years later we are still at the forefront of fighting the “War on Poverty,” here in Lake County, Florida.

The Lake Community Action Agency is proud to still be a part of the great Community Action Movement that started over fifty-five [55] years ago with the signing of the Economic Opportunity Act (EOA) of 1964.

We pause to say “thank you” to the Board of Directors, dedicated staff, volunteers and community partners who believe in the vision and mission of the Agency. Without the support and hard work of these individuals we would not have been able to achieve the goals nor provide the myriad pf services that have been listed in this report.

We also recognize the financial sponsors and supporters for their liberal contributions to help assure that some of the needed services are continued to be provided to the children and families.

Some people may find it difficult to believe that community based organizations and agencies which must fight for the dollars and depend on volunteers can run anything effectively and successfully. We are here to say that it is possible and it has been happening for 53 years. Success is often measured in charts and graphs that crunch the numbers. We measure success every day in the knowledge that Lake Community Action Agency (LCAA) has helped at least one desperate person who walked through our doors get a second chance at a life of dignity. This is true success.

Thanks for caring and sharing and helping to make it possible for us to celebrate 53 years of “Helping People....Changing Lives.” I solicit your financial support more now than ever before as we embark on a challenging year.

Thank you for allowing me to serve you in this great movement and mission for the past 50 years. I applaud each of you.

God bless Lake Community Action Agency.

Humbly Yours,

James H. Lowe, Certified Community Action Professional
Executive Director

www.lakecaa.org
Board Officers:

John H. Christian - President
Louis C. Ward – Vice President
Catherine Lynum – Secretary
Bessie Rawls – Assistant Secretary
Jack Grant – Parliamentarian
Tony Fields – Member-At-Large
Lee Ann Gilson – Finance Consultant
Derek A. Schroth, Esq. – Legal Consultant

Other Members:

Roy Stevenson
Karen LeHeup-Smith
Sandy Gamble
June Love
Lenzy Hodge
Brian Broadway
Walter McGriff
Judy Carter
Robert Ragin
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Greenhouse Financial
Public Housing Assistance
DaVita Company
CMA Technologies
Spring Harbor Apartments
Ford Press
Business Masters.Net, Inc.
Powerone AKA/Evalcor, Inc.
Cassidy Construction Company
Climate Makers of Central FL., Inc.
Curbow Construction DBA Blue Water Homes

www.lakecaa.org
Lake Community Action Agency, Inc. is a private non-profit corporation. The aim of LCAA is to stimulate a better focusing of all available local, State, private and federal resources upon the goal of enabling low-income families, senior citizens, and other individuals in rural and urban areas, to obtain the skills, knowledge, and motivation and secure the opportunities needed for them to become self-sufficient.

Our Mission Statement
Promoting self-sufficiency by reducing and eliminating barriers that contribute to the instances of poverty through a variety of programs to improve the standards of living.

Our Vision Statement
Lake Community Action Agency strives to become the premier agency in building partnerships that provide professional services to children and families.

The Promise of Community Action
“Community Action Changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.”
## BALANCE SHEET

**LAKE COMMUNITY ACTION AGENCY, INC**  
**For the year ended September 30, 2019**  
**-Unaudited-**

### ASSETS
- **Cash**  
- **Receivables**  
- **Fixed Assets (net of accumulated depreciation)**  
  
**Total Assets**  

### LIABILITIES
- **Payables**  
- **Accrued Expenses**  
- **Refundable Advance**  
  
**Total Liabilities**  

### UNRESTRICTED NET ASSETS

**TOTAL LIABILITIES AND NET ASSETS**

### STATEMENT OF SUPPORT, REVENUE AND EXPENSES

**LAKE COMMUNITY ACTION AGENCY, INC**  
**For the year ended September 30, 2019**  
**-Unaudited-**

#### SUPPORT AND REVENUE:

**STATE OF FLORIDA**
- Department of Economic Opportunity  
  
**LOCAL AND PRIVATE**

**Total Support and Revenue**

#### EXPENSES:

**PROGRAM SERVICES**
- Community Services  
- Emergency Home Repair/Weatherization  
- Home Energy Assistance  
- Voluntary Pre-Kindergarten/School Readiness  
  
**Total Program Services**

**SUPPORT SERVICES**
- Management and General  

**Total Expenses**

**INCREASE / (DECREASE) IN UNRESTRICTED NET ASSETS**
2018 – 2019 Fifty-Three Years – The Legacy Continues:

Community Services Block Grants Programs: CSBG

- LCAA assisted 1,261 families with Low Income Home Energy Assistance Program (LIHEAP).
- LCAA assisted 3,852 unduplicated clients were served through the administration of the Community Service Block Grant, Weatherization, (CSBG) Integrated Services Pilot Project and Low Income Homes Energy Assistance Programs.
- LCAA assisted 755 families through the Family Self-Sufficiency Program.
- LCAA assisted 10 households with weatherization and home repair throughout Lake County.
- LCAA moved 36 families to full self-sufficiency through education, training, and gainful employment.
- LCAA assisted 51 total at-risk School Readiness and Voluntary Pre-kindergarten (VPK) low-income children ages 1 to 5 with educational services.
- LCAA formed new Department of Economic Opportunity partnership with CareerSource Florida DEO.
- LCAA through its formalized Integrated Services Pilot Project Agreement with Career Sources Central Florida assisted 81 individuals with training and job placement.
- LCAA renewed partnership with Spring Harbor Apartments to provide unsubsidized affordable housing for 48 families, generating a cost savings of $153,000.00 a year.
- LCAA continues to provide a career database internet technology for assisting local employers in finding suitable candidates to fill employment needs.
- LCAA has provided soft skills training for job retention and employment for 45 individuals.
- LCAA has assisted 36 individuals in obtaining employment from October 2018 – September 2019.
- LCAA continues its partnership with Lake Sumter Center for Workforce Acceleration and Innovation to assist potential employers in Lake and Sumter counties in filling their jobs demands in the area of Health services, Agribusiness, Renewable Energy, Transportation and Education.
- LCAA continued its relationship with the Central Florida Health Alliance and provided job referrals for 55 individuals in health related fields.
- LCAA through its supportive housing initiative has provided housing assistance for 31 families that were homeless or facing homelessness.
- LCAA continued its formalized partnership agreement with Southern Technical Institute to combat the growing need and shortage for Healthcare professionals in the areas of Nursing and Certified Nursing Assistants (CNA’s).
- LCAA secured $45,000 in grant funds from Jacobsen Foundation grant to provide Educational assistance to at-risk Low-Income pre-school children ages 1 to 5.

We are very proud of the continuous active, dedicated volunteers and community partners that have been mobilized to help us provide the many different services and the local in-kind required
Who We Serve

Lake Community Action Agency is dedicated to serving the needs of its Community by empowering those with lower incomes to attain and maintain self-sufficiency through a variety of programs. Poverty can affect anyone at any time; the following is an illustration of the Lake Community Action Agency clients served in Lake County.

### Family Type

<table>
<thead>
<tr>
<th>Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Parent Female</td>
<td>40%</td>
</tr>
<tr>
<td>Single Parent Male</td>
<td>2%</td>
</tr>
<tr>
<td>Two-Parent Household</td>
<td>14%</td>
</tr>
<tr>
<td>Single Person</td>
<td>32%</td>
</tr>
<tr>
<td>Two Adults/No Children</td>
<td>8%</td>
</tr>
<tr>
<td>Other</td>
<td>4%</td>
</tr>
</tbody>
</table>

Most Households served were Headed by single-parent females.

### Ethnicity/ Race

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American</td>
<td>53%</td>
</tr>
<tr>
<td>White</td>
<td>35%</td>
</tr>
<tr>
<td>Native American</td>
<td>.07%</td>
</tr>
<tr>
<td>Multi-Race</td>
<td>11%</td>
</tr>
<tr>
<td>Asian</td>
<td>.22%</td>
</tr>
<tr>
<td>Native Hawaiian and</td>
<td>.43%</td>
</tr>
<tr>
<td>Other Pacific Islander</td>
<td>.28%</td>
</tr>
</tbody>
</table>

Clients are from a variety of ethnic backgrounds representing the diverse communities within our county.

### AGE

<table>
<thead>
<tr>
<th>Age</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-5</td>
<td>21%</td>
</tr>
<tr>
<td>6-13</td>
<td>15%</td>
</tr>
<tr>
<td>14-17</td>
<td>12%</td>
</tr>
<tr>
<td>18-24</td>
<td>5%</td>
</tr>
<tr>
<td>25-44</td>
<td>24%</td>
</tr>
<tr>
<td>45-54</td>
<td>10%</td>
</tr>
<tr>
<td>55-59</td>
<td>8%</td>
</tr>
<tr>
<td>60-64</td>
<td>3%</td>
</tr>
<tr>
<td>65-74</td>
<td>0.0%</td>
</tr>
<tr>
<td>70+</td>
<td>2%</td>
</tr>
</tbody>
</table>

The majority of our clients were adult high school graduates between the ages 25 to 44 and young children under the age of 12.
Lake Community Action Agency is committed to providing quality services with impact and outcomes for families in our community. Our programs enhance and enrich lives by providing citizens with tools and resources that encourage self-reliance and improved standard of living.

Helping People... Changing Lives
Community Action Helps:

3,852 unduplicated clients were served through the administration of the Community Services Block Grant, Weatherization, School Readiness and Voluntary Prekindergarten (VPK), Integrated Services Pilot Project, (ISPP), and Low-Income Home Energy Assistance Programs.

1,261 households received assistance to maintain home energy through the administration of the Low Income Home Energy Assistance Program (LIHEAP).

36 Individuals obtained employment from October 1, 2018 through September 30, 2019.

10 households received assistance for Weatherization and Home Repair.

755 services were administered through the Family Self Sufficiency Program.
LCAA ENERGY SERVICES ACHIEVEMENTS

The Energy Services Department continues to provide stellar services in the delivery of our short-term and long-term energy programs for Lake Community Action Agency, Inc. In the department’s mission we are poised to provide a unique range of energy solutions to Residential & Commercial customers through sound energy saving technologies, energy efficiency processes and conservation programs.

In our short-term energy solution program, titled as our LIHEAP Program, the department prevented the home energy crisis and restored home energy in over 1,261 homes last year. Helping households avoid over $16,590 dollars in reconnect & late fees. The program is designed to assist eligible low-income households with their heating and cooling energy costs.

In our long-term energy solution program, Weatherization, the department weatherized over 10 homes with over 15 individuals benefitting from the Weatherization Program last year. The purpose of the Weatherization Assistance Program is to reduce the monthly energy burden on low-income households by improving the energy efficiency of the home and the health and safety of families. The Weatherization Program continues to be successful in creating jobs, and lower electric bills of struggling families in the communities we serve throughout Lake County.

The Energy Services Department experienced continued success in developing new revenue streams to expand existing programs through secured partnerships with our local municipalities in providing energy audits and construction management services to targeted areas of Mount Dora and recently with the City of Eustis. The total investment of the projects combined totals over $369,856 in energy efficiency upgrades and rehabilitation improvements in the targeted areas.

The Energy Services Department will continue to secure vital programs and foster partnerships that will lead to significant investments in our local communities in Lake County. We are dedicated to creating more sustainable communities and creating jobs in the areas we serve.
Integrated Services Pilot Project

The Integrated Services Pilot Project (ISPP) is designed to allow select local workforce development boards (LWDBs) and local Community Action Agencies (CAAs), to jointly develop and implement a comprehensive workforce services strategy that will promote community stabilization and place a deliberate focus on assisting families to gradually transition from public assistance programs to self-sufficiency through employment.

Common significant employment barriers for these individuals include job skill/soft skill deficiencies (such as communication, time management and problem-solving skills), limited work skills, negative or nonexistent employment history, low educational levels, transportation challenges, limited access to affordable child care, and poor skills in navigation available social services needed to fully engage in the workforce system.

We are proud to have been selected as one of the two Community Action Agencies in the state to partner with the local Career Source Agency to accomplish to date these activities in the Lake Sumter Counties area served by Career Source Central Florida.

Outreach Activities Accomplished

Recruitment events – Agency held Soft-Skills training event for recruitment of ISPP clients on October 31, 2018, December, 2019, for a total of 81 candidates.

Specific support services supported by the project – 75 support services in the form of Housing assistance, childcare. Energy assistance and transportation assistance has been provided to the 81 participants enrolled.

Referrals to community partners – 105 referrals have been made to community partners for enrollment in training programs.

Implementation and/or operational challenges – There have been no implementation or operational challenges identified.

Specific types of training participants are enrolled in – Participants are currently enrolled in Patient Care Assistant Program, AAA Dental School, Certified Nursing Assistance Program, Home Health-Aide, Phlebotomy, and EKG Technician.

Success Stories of participants who completed training/obtained employment – 81 participants are enrolled in healthcare training program, 45 have completed training and 36 are still in training courses that have not ended.

Specific industries and occupations in which participants gain employment – HealthCare and Dental. Patient Care Assistant Program, AAA Dental School, Certified Nursing Assistance Program, Home Health-Aide, Phlebotomy, and EKG Technician.

Lesson learned to date – lessons learned to date include identifying needed staff and getting them trained properly, helping potential participants complete enrollment process. Preparing participants for job market. Early engagement of clients and employers for participation in job fairs.

<table>
<thead>
<tr>
<th>Description</th>
<th>Data</th>
</tr>
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<tbody>
<tr>
<td>Number of participants enrolled in training</td>
<td>81</td>
</tr>
<tr>
<td>Number of participants who completed training</td>
<td>45 total</td>
</tr>
<tr>
<td>Number of participants who gained employment</td>
<td>40</td>
</tr>
<tr>
<td>Number of participants who received barrier removal or program support services</td>
<td>75</td>
</tr>
<tr>
<td>Total number of participants served (unduplicated)</td>
<td>81</td>
</tr>
<tr>
<td>Total project expenditures to date</td>
<td>$496,658.00</td>
</tr>
</tbody>
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www.lakecaa.org
The following is a summary of the educational services provided and progress that was demonstrated by the high-risk underserved low-income pre-school children ages 1 to 5 as a result of the Childcare services provided by the Lake Community Action. This program provided educational assistance to develop the following five areas of Learning and Child Development: Print Knowledge, Phonological Awareness, Oral Language / Vocabulary, and Mathematics.

The results of the initial assessment that was performed in October, 2018 show that in the area of Print Knowledge, 83% of the students tested were below expectations, 0% were meeting expectations, and 17% were exceeding expectations. In the area of Phonological Awareness, 67% of the students were below expectations, and 33% were meeting expectations and 0% of the students were exceeding expectations. In the areas of Oral Language and Vocabulary, 100% of the students tested were below expectations, 0% of the students were meeting expectations and 0% of the students were exceeding expectations. Finally, in the area of Mathematics, 83% of the students were below expectations, 0% of the students were meeting expectations, and 17% of the students were exceeding expectations.

Print Knowledge, 50% of the students tested were below expectation, down from the 83%, which was a decrease of 33%. Of those tested 0% was meeting expectation, and 50% are exceeding expectation, an increase of 33%. In the area of Phonological Awareness, 67% of the students were still below expectation, a decrease of 0% in this area. Of the students tested, 0% were now meeting expectation and 33% of the students were exceeding expectation. This indicates that the 33% of students tested that were meeting expectation are now exceeding expectation. In the areas of Oral Language and Vocabulary, there were no students below
expectation, a decrease of 67%. Now 67% of the students are meeting expectations, and 33% of the students are exceeding expectations, an increase of 33%.

Finally, in the area of Mathematics, 17% of the students were below expectations, a decrease of 66% from the previous testing, 67% of the students were now meeting expectations, an increase of 67%, and 17% of the students were still exceeding expectation.

The results of the third assessment performed in May of 2019 were as follows: In the area Print Knowledge, 33% of the students tested were below expectations, down from the 50% in the second testing period, a decrease of 27%. Of those tested 17% of students were meeting expectations, and 50% of the students were exceeding expectations. In the area of Phonological Awareness, 33% of the students were below expectations, a decrease of 34% in this area. Of the students tested, 50% are now meeting expectations, an increase of 50% from the second period, and 17% of the students were exceeding expectations. In the areas of Oral Language and Vocabulary, there were no students below expectations. Now, 33% of students tested were meeting expectation, and 67% of the students are exceeding expectations, an increase of 34% from the second testing period. Finally, in the area of Mathematics, 50% of the students were below expectations, a decrease of 33% from testing period two (2), 0% of the students were meeting expectations, down from 67%, and 50% of the students are exceeding expectations, up from 17% during the second testing period which is an increase of 33% in this area.

The impact of the program this year is that, the Lake Community Action Agency was able to offer Childcare services to 52 high-risk underserved low-income pre-school age children, ages 1 to 5 and provide the families of those children with wrap around services coupled with intense case-management to help them obtain a greater level of self-sufficiency. The objective of the program is to assist at-risk households with services that empower them to become economically-self-sufficiency by removing barriers that prevent self-sufficiency in achieving family stability (i.e. Early Childhood educational services, employment, housing).

We are finding more and more the high-risk underserved low-income pre-school age children are not receiving the educational services they need to prepare them for entering into Kindergarten, due to the fact that the parents of these children cannot afford the costs of the services being offered without some type of financial assistance.
The Young Ladies from Florida’s Hometown USA came to spend some time with the children.
Shang-Ra-La by the Lake Senior Community shared holiday cheer and spread goodwill to the children at the Mt. Clair Child Development Center. Santa came, passed out gifts and talked with the children. Christmas carols were also a big part of this gathering. Classroom 1 also participated in a Kwanza presentation to their parents/guardians. Nothing but smiles over here!!!
A Story of Success!!

Tiffany Beatty is one of Lake Community Action Agency's success stories. In completing the ISPP Program in which was created to provide opportunities to earn Certification in various Health Care fields such as: Certified Nurse’s Aide, Home Health Aide, Phlebotomist as well as Patient Care Assistant and EKG Technician. Mrs. Beatty was able to Graduate Southern Technical Institute in Tavares, Florida with respected Certifications as well as utilizing the provided Supportive Services given by Lake Community Action Agency such as: Assistance with Day Care and Transportation. The Supportive Service allowed Mrs. Beatty to focus on completing the Program with Southern Technical Institute by minimizing her financial restraints in which were beneficial in Mrs. Beatty completing the Program successfully. Mrs. Beatty was able to utilize her well-earned Certifications in identifying relatable employment. Mrs. Beatty is currently an employee with Serenity Choice LLC in Leesburg, Florida as an Office Manager aiding and assisting individuals with Disabilities. Currently Miss Beatty is performing very well and is already being considered for a promotion with the company by utilizing one of her well-earned Certifications.
The International Southern Christian Leadership Foundation, Inc. (SCL Foundation, Inc.) was founded in 1966 by Harry Belafonte and Sidney Pointier. The SCL Foundation was instrumental in financing protest activities led by Dr. Martin L. King Jr during the 1960’s.

Under their leadership the organization raised money to pay for the bail of arrested student protestors and provided travel accommodations to activists and freedom fighters. During this time, it was one of the few charities created with the sole purpose of advancing African American causes.

SCL Foundation, Inc works in conjunction with partners and affiliates that affect the lives of all Americans: North, South, East and West. Its sphere of influence and interests has become international in scope because the human rights movement transcends national boundaries. We were proud to open our second office in Coleman, FL in May 2019 in affiliation with Lake Community Action Agency to service our South Atlantic Region, which covers Florida, Georgia, South Carolina and North Carolina. We are looking forward to and developing many outreach programs that will epitomize the spirit of service and strength of the community in 2020.

www.lakecaa.org

(Commissioner Felton, SCLF Board
Jeffrey Lewis, SCLF President Bernice
L. Frazier, Beverly Steele, Judge D.
Fields & relative of S. Poitier,
Regional Coordinator Katina
Stephens, SCLF Board Chairman Dr
Harold Barnes)
This is from the grand opening event held May 2019.

Area youth using the computer lab

Tampa Bay Buccaneers NFL Player TJ Fatinikun came out to speak to the area youth Aug 2019 on Gang Violence & Prevention

Financial Wellness Workshop

You Moving Forward Event January 2020 with actor Yohance Myles and activist Leon E. Frazier
Mid Florida Homeless Coalition, Inc.
Barbara Wheeler, Executive Director

“The mission of the Mid Florida Homeless Coalition is to promote partnerships that will reduce and prevent homelessness in Citrus, Hernando, Lake and Sumter Counties.”

Who We Are

A small group of people began meeting to talk about the needs of the homeless in the rural communities where they resided. The decision was made to start a coalition that would encompass four rural communities that with a combined population would allow them to competitive in applying for federal homeless dollars. The Coalition was established in 2000, incorporated as a 501 (c)(3) in 2001. The original Officers were James Lowe of Lake Community Action Agency of Eustis, Jamie Dodd of Leesburg, Tommy Blackmon of Inverness, and Valerie Seaton of Eustis.

The Coalition has evolved into the lead agency as determined by the State of Florida and the Federal Department of Housing and Urban Development (FL520-Citrus, Hernando, Lake and Sumter). Under the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act passed in 2009, an entire community rather than individual service providers must demonstrate success in preventing and reducing homelessness.

Accordingly, the Coalition is the lead agency coordinating Citrus, Hernando, Lake and Sumter’s response to homelessness, and as such serves as the primary support organization for the community’s Continuum of Care (CoC) . The CoC system creates an improved homeless service system that more effectively provides services, support and housing to all sub-populations within Citrus, Hernando, Lake and Sumter’s homeless community, with a primary focus on moving individuals and families out of homelessness. The ultimate goal of the CoC is the creation of a homeless service system that achieves reduction in new instances of, length of, and returns to homelessness and meets the varying needs of homeless sub-populations such as unaccompanied youth, veterans and families with children.
Success Story from Mid Florida Homeless Coalition, Inc.
Barbara Wheeler, Executive Director

A single woman, age 57, was homeless for over two years. Her four grandchildren went into the foster care system a year into her homelessness. She attended court hearings and did her best to help her daughter maintain custody and contact with the children. She herself maintained visitation rights and saw the kids on a weekly basis, she wanted her grandchildren with her but due to her homelessness, was unable to gain custody. She wanted housing, and one of the MFHC Coordinated Access team had conducted a housing assessment. Her name was on the By-Name-List just waiting for assistance. In February of 2019, she was chosen by the Coordinated Access Committee to receive a HUD CoC permanent supportive housing voucher, which would help pay part of her rent through the Lake County Housing Services Department.

Mid Florida Homeless Coalition PATH team assisted her in keeping her appointments and gaining documentation needed to move into housing which included, identification (social security card and birth certificate), bank statements, and proof of income. Mid Florida Homeless Coalition (MFHC) also partnered with Come As You Are Ministries (an organization which provides a daily lunch and spiritual services) to maintain contact with the client and to get documentation that proved her time of homelessness (a necessary document to qualify for permanent supportive housing).

MFHC then partnered with LifeStream Behavioral Center to transport the client to and from her housing authority appointments, and they also assisted her in getting to her case management appointments. Her LifeStream case manager worked to locate housing, alongside the MFHC housing locator. The LifeStream case manager was able to partner with a landlord who brought down the price of his rental unit so this grandmother could have a home big enough for herself and her grandchildren. The MFHC staff attended the housing inspection and worked with the landlord and the housing authority to make sure everything necessary to get her moved in was quickly resolved. The housing locator was instrumental in working with the landlord, helping the client set up her utilities, and ensuring the deposit were being paid by the housing authority. This grandmother is now able to have her grandchildren come over for longer visitations, keeping the family together, as she begins to go to court to gain custody of her grandchildren.

During this process, MFHC received a donation of a car. It was the decision of the MFHC staff that his automobile be donated to this participant. The donor of the car also provided funds to pay for the transfer of the title of the automobile to the participant. This grandmother had part-time employment and was able to obtain the necessary automobile insurance, and now has the ability to drive to work, and drive herself to necessary appointments.
Office locations and area’s served

Lake Community Action Agency, Inc.

Visit us at: www.lakecaa.org

LCAA Administrative Office and the Neighborhood Service Center - 501 North Bay Street-Eustis, FL 32726
(352)357-3497

Okahumpka/Yalaha Target Area

South Lake County Target Service Area

Mid Florida Homeless Coalition
Serving: Lake, Sumter, Citrus & Hernando Counties

Sumter County:
The Coleman Enrichment Center
Southern Christian Leadership Foundation
4606 Lime Street – Coleman, FL
Katina Stephens – Site Director

The Leesburg Neighborhood Service Center – 1010 North Blvd. East – Leesburg, FL 34748 (352)787-1156
and the Montclair VPK/School Readiness Center – 2000 Park Circle-Leesburg, FL – 34748
(352)326-8277 located in Leesburg, FL
*Leesburg Target Area

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